

# Monthly Statement DECEMBER 2016

Account number 42 368 010 00

## For service at

84 GROVERS MILL RD HIGH SCH N  
PLAINSBORO TWP NJ  
08536-3109

**1 855-BIZ-PSEG (249-7734)**

**Emergencies 24 hours/7days**

Business customer service

7 AM - 5.30 PM Mon - Fri

Closed on weekend and Holidays

Visit our website

[www.pseg.com](http://www.pseg.com)

Inquiries by mail

PSE&G

PO Box 14444

New Brunswick NJ 08906-4444

## Important Dates

Your payment for current charges  
is due December 27, 2016.

Your meter(s) are scheduled to be  
read on or about December 31.

To make a payment from a credit  
card Log In to **My Account** at  
[pseg.com](http://pseg.com) or call 1 888-575-6273

42 368 010 00

W WINDSOR-PLAINSBORO REG SCH DIST

WW-P RSD 56

321 VILLAGE RD E

WEST WINDSOR NJ 08550-2001

## Account Summary

PSE&G balance from last bill	\$142,644.76
Payment received Nov 11 - Thank You!	-48,621.39
Current PSE&G - Electric charges for 1 meter	5,937.18
DIRECT ENERGY BUSINESS, LLC Electric Charges	35,439.66
<b>Total Amount Due</b>	<b>\$135,400.21</b>

**\* \* SHUT-OFF NOTICE \* \*** 1-800-357-2262 (Mon-Fri, 7:30 AM - 8:00 PM)

**Your bill is now past due. Payment of \$94,023.37 must be received by 12/27/2016 or service may be shut off. A security deposit may be required if late payments continue. A statement of customer rights and fees is shown on the reverse side.**

**Si en el futuro usted desea recibir la notificación de desconexión de servicio en español, por favor llame al 1-800-357-2262.**

**Attention Business Customers with WorryFree Appliance Repair Plans:** On January 5, 2017, repair plan monthly charges will change, effective with your contract renewal date in the coming year. The impact of this change will range from an additional \$0.36 to \$1.44 per plan, per month. To view the new monthly charges by plan, visit [pseg.com/worryfree](http://pseg.com/worryfree).

**PSE&G has been recognized as the most reliable electric utility in the Mid-Atlantic Region for 15 straight years** because of our commitment to continuous improvement, operational excellence, and an enhanced customer experience.

VOUCHER M00W46

4236801000 0135400211 00940233792



To help us make things  
work for you. Please return this  
portion with your payment. Make  
checks payable to PSE&G. Do  
not write on, staple, paper  
clip or tape payment to the  
coupon. Be sure payment  
address shows through window.

W WINDSOR-PLAINSBORO REG SCH DIST  
WW-P RSD 56  
321 VILLAGE RD E  
WEST WINDSOR NJ 08550-2001

42 368 010 00

**Total Amount Due**  
**ATTENTION: SHUT-OFF NOTICE ABOVE**

**\$135,400.21**

PSE&G CO  
PO BOX 14444  
NEW BRUNSWICK NJ 08906-4444



Amount enclosed

# Statement of Customer Rights

PSE&G IS SUBJECT TO THE JURISDICTION OF THE N.J. BOARD OF PUBLIC UTILITIES (BPU), 44 SOUTH CLINTON AVENUE, TRENTON, NJ 08625, 1-609-341-9188 OR TOLL FREE 1-800-624-0241. **HOWEVER, YOU SHOULD CONTACT PSE&G ON ANY BILLING OR SERVICE QUESTIONS BEFORE CALLING THE BPU. THE PSE&G PHONE NUMBER IS SHOWN ON THE FRONT OF THE BILL.**

IF YOU ARE UNABLE TO MAKE A PAYMENT, YOU MAY DISCUSS REASONABLE PAYMENT ARRANGEMENTS BY VISITING ONE OF OUR CUSTOMER SERVICE CENTERS OR BY CALLING OUR CREDIT AND COLLECTION CENTER AT 1-800-357-2262 BETWEEN THE HOURS OF 7:30 AM AND 8:00 PM (MON - FRI). IF YOU WISH TO CONTEST YOUR BILL, YOU MAY VISIT ONE OF OUR CUSTOMER SERVICE CENTERS OR CALL OUR CUSTOMER INQUIRY CENTER AT 1-800-436-7734, MON - FRI, 7:00 AM - 8:00 PM AND SAT, 7:00 AM - 5:00 PM.

YOU MAY HAVE COUNSEL OR THIRD PARTY REPRESENTATION WHEN APPEARING BEFORE PSE&G TO CONTEST A BONA FIDE DISPUTED CHARGE.

IF WITHIN FIVE DAYS A REQUEST IS MADE TO THE BPU FOR AN INVESTIGATION OF THE DISPUTED CHARGE, SERVICE WILL NOT BE DISCONTINUED BECAUSE OF NONPAYMENT OF BILLS PROVIDED ALL UNDISPUTED CHARGES ARE PAID.

YOU MAY CONTACT THE BPU TO REQUEST ASSISTANCE IN THE RESOLUTION OF A BONA FIDE DISPUTED CHARGE. YOU MAY ALSO REQUEST A FORMAL HEARING WITH THE BPU CONCERNING SUCH A DISPUTED CHARGE.

**\* \* Additional Shut Off Information \* \* 1-800-357-2262 (Mon-Fri, 7:30 AM - 8:00 PM)**

A reconnection fee of \$45.00 will be charged for each service that is shut off. Service may not be restored on the same day payment is made. A fee of \$30.00 will be charged if a visit is made to collect past due bills. A late payment fee may be charged for past due bills. You can avoid a security deposit and poor credit rating by paying bills by their due date.

## PSE&G Electric

Usage In	Meter <b>9209061</b>	Charges	PoD ID: PE000010450882576731	Rate - LPLS
Reading Nov 30		<b>Delivery</b>		
Actual On-Peak	20495	Service charge		\$372.11
Actual Off-Peak1		Distribution charges		
Actual Off-Peak2		Annual Demand	760.00 kW @ \$3.724302632	2,830.47
Reading Nov 1		kWh - On-peak	177246 kWh @ \$0.001271002	225.28
Actual On-Peak	19584	kWh - Off-peak	187172 kWh @ \$0.001271023	237.90
Actual Off-Peak1		Societal Benefits	364418 kWh @ \$0.007890005	2,875.26
Actual Off-Peak2		Securitization Transition	364418 kWh @ \$0.001656998	-603.84
Multiplier	400	<b>Sub-Total Delivery</b>		<b>\$5,937.18</b>
On-peak kWh In	177246	<b>Total electric charges</b>		<b>\$5,937.18</b>
Off-peak kWh In	187172	<i>*You are currently purchasing your electric supply from another supplier. If you had been purchasing your electric supply from PSE&amp;G, you would have been billed \$19,788.22 for this supply. This is your Price to Compare, which varies each month depending upon your usage pattern.</i>		
Total kWh In	364418			
Usage Out	Meter <b>9209061</b>			
Reading Nov 30				
Actual On-Peak	20495			
Actual Off-Peak1				
Actual Off-Peak2				
Reading Nov 1				
Actual On-Peak	19584			
Actual Off-Peak1				
Actual Off-Peak2				
Multiplier	400			
On-peak kWh Out	0			
Off-peak kWh Out	0			
Total kWh Out	0			
Net Usage	364418			
On-peak	177246			
Off-peak	187172			
Distribution Demands				
Annual Demand kW	760.0			
Measured Demands				
On-Peak kW	760.0			
Off-Peak1 kW	0.0			
Off-Peak2 kW	720.4			
Constant	400			
Supply Capacity				
Generation kW	680.88			
Transmission kW	594.86			

Bi-Directional Meter Data kWh						
MM/YY	Time of Use	In-Use	Out-Use	Difference	Cumulative Difference	Billed kWh
OCT 16	On	190,557	0	190,557	0	190,557
	Off	198,926	0	198,926	0	198,926

## PSE&G Electric (continued)

Bi-Directional Meter Data kWh (continued)						
MM/YY	Time of Use	In-Use	Out-Use	Difference	Cumulative Difference	Billed kWh
NOV 16	On	176,107	0	176,107	0	176,107
	Off	199,283	0	199,283	0	199,283
DEC 16	On	177,246	0	177,246	0	177,246
	Off	187,172	0	187,172	0	187,172
<b>Total</b>	<b>On</b>	<b>543,910</b>	<b>0</b>	<b>543,910</b>		<b>543,910</b>
	<b>Off</b>	<b>585,381</b>	<b>0</b>	<b>585,381</b>		<b>585,381</b>

\*Anniversary Month

## DIRECT ENERGY BUSINESS, LLC

*Through the CHOICE Program, you have chosen to purchase electricity from DIRECT ENERGY BUSINESS, LLC. If you have any questions, please contact them directly at 888-925-9115.*

Adjustments	0.00
Current charges	35,439.66
<b>Total DIRECT ENERGY BUSINESS, LLC Charges</b>	<b>\$35,439.66</b>

Fixed Price - 364,418.1 Kwh Total @ \$0.09576/Kwh  
Trans Adj - 364,418.1 Kwh Total @ \$0.00149/Kwh

## Electronic Check Conversion

When you pay by check, you authorize PSE&G to use your check to make a one-time electronic fund transfer from your account. If you do not wish to participate, call 1-800-436-PSEG.

## Electric & Gas Rate Information

For news about PSE&G's rate filing and upcoming public hearings visit [www.pseg.com/pseandgfilings](http://www.pseg.com/pseandgfilings)

## Customer Service Centers

Open Monday through Friday, during the hours noted.

Bayonne, 608 Broadway	8am to 4:00pm
Burlington, 501 High Street	8am to 4:00pm
Camden, 1 Port Center	8am to 4:00pm
Elizabeth, 550 N. Broad Street	8am to 4:00pm
Hackensack, 214 Hudson Street	8am to 4:00pm
Hoboken, 615 Washington Street	8am to 4:00pm
Jersey City, 35 Journal Square	8am to 4:00pm
(Corner of Bergen Ave. & Newkirk St.)	
Newark, 80 Park Plaza	8am to 4:00pm
New Brunswick, 317 George St.	8am to 4:00pm
West Orange, 59 Main St.	8am to 4:00pm
Passaic, 651 Main Ave	8am to 4:00pm
Paterson, 301 Main St (30 Clark St)	8am to 4:00pm
Perth Amboy, 313 Madison Ave.	8am to 4:00pm
Plainfield, 120 West Seventh Street	8am to 4:00pm
Trenton, 28 West State Street	8am to 4:00pm
Union City, 4808 Bergenline Avenue	8am to 4:00pm

## Bill Form Definitions

**Service Charge:** A fixed monthly charge related to metering, billing and account maintenance.

**Distribution Charges (Gas):** Charges related to delivering gas through pipes from supply sources to the customer. These charges include a therm component, and in November through March on certain rate schedules, also include a demand component.

## Bill Form Definitions (continued)

**Balancing Charge (Gas):** This charge reflects storage related costs associated with winter gas use. This charge is only applicable in the billing months of November through March.

**Demand (Gas):** The highest average daily use of gas over the most recent billing months of November to March.

**Supply (Gas):** Charges for customers who do not choose a competitive gas supplier are called Basic Gas Supply Service (BGSS). The charges include the cost of the natural gas as well as the cost of interstate delivery of the gas to New Jersey.

**Distribution Charges (Electric):** Charges related to delivering electricity through wires from supply sources to the customer. These charges include both kilowatthour (kWh) and demand (kW) components.

**Measured Demand (Electric):** The maximum use of electricity at any time during a month or monthly time period (on or off-peak).

### Annual Demand (Electric):

(For Rate HTS): The highest Measured Demand over the most recent 12 months.

(For Rates MD, ED, LPLS, LPLP): The highest Measured Demand in any time period in the current month.

**Summer Demand (Electric):** The Measured Demand (excluding off-peak) in each billing month of June through September.

**Societal Benefits:** This charge recovers the cost of government mandated programs designed to achieve public policy goals, such as energy conservation.

**Securitization Transition:** This charge recovers costs and associated taxes for transition bonds and for BGS transition bonds collected by PSE&G as servicer on behalf of PSE&G Transition Funding LLC and PSE&G Transition Funding II LLC, respectively.

**Supply Capacity (Electric):** A customer's share of the generation and transmission facilities, measured in kilowatts (kW), which must be procured to serve the system annual peak usage. The customer's share is calculated from the customer's peak usage in the prior year's summer. For new customers without prior summer usage the share is calculated from connected load.

**Supply (Electric):** Charges for customers who do not choose a competitive electric supplier are called Basic Generation Service (BGS). The charges include the energy as well as the generation and transmission facilities necessary to produce and transmit the energy.

**TDD** number for the hearing impaired 1 800 225-0072

