## Monthly Statement APRIL 2017

Account number 42 368 010 00

#### For service at

84 GROVERS MILL RD HIGH SCH N PLAINSBORO TWP NJ 08536-3109

1 855-BIZ-PSEG (249-7734) Emergencies 24 hours/7days

Business customer service 7 AM - 5.30 PM Mon - Fri Closed on weekend and Holidays

Visit our website www.pseg.com

Inquiries by mail PSE&G PO Box 14444 New Brunswick NJ 08906-4444

## **Important Dates**

Your payment for current charges is due April 25, 2017.

Your meter(s) are scheduled to be read on or about April 30.

To make a payment from a credit card Log In to **My Account** at pseq.com or call 1 888-575-6273

VOUCHER M00W46

42 368 010 00

W WINDSOR-PLAINSBORO REG SCH DIST WW-P RSD 56 321 VILLAGE RD E WEST WINDSOR NJ 08550-2001

# **Account Summary**

Total Amount Due	\$132,896.36
DIRECT ENERGY BUSINESS, LLC Electric Charges	35,290.36
Current PSE&G - Electric charges for 1 meter	6,331.00
Payment received Apr 5 - Thank You!	-43,686.82
PSE&G balance from last bill	\$134,961.82

\* \* SHUT-OFF NOTICE \* \* 1-800-357-2262 (Mon-Fri, 7:30 AM - 8:00 PM) Your bill is now past due. Payment of \$91,275.00 must be received by 4/25/2017 or service may be shut off. A security deposit may be required if late payments continue. A statement of customer rights and fees is shown on the reverse side.

Si en el futuro usted desea recibir la notificación de desconexión de servicio en español, por favor llame al 1-800-357-2262.

Take back your desk! Go paperless! Instead of receiving a paper bill each month, you get a monthly email showing your bill amount and due date, with the ability to view or print your current and past bills. To sign up, log in to My Account at pseg.com, and select "Paperless Billing."

At PSE&G, we are committed to supporting your business needs. That's why we created a dedicated, toll-free phone number to address your energy questions and concerns. PSE&G's Business Solutions Center is available Monday-Friday, 7:00 a.m. 5:30 p.m. at 1-855-249-7734 (1-855-BIZ-PSEG).

## 4236801000 0132896362 00912750080



To help us make things work for you. Please return this portion with your payment. Make checks payable to PSE&G. Do not write on, staple, paper clip or tape payment to the coupon. Be sure payment address shows through window.

W WINDSOR-PLAINSBORO REG SCH DIST WW-P RSD 56 321 VILLAGE RD E WEST WINDSOR NJ 08550-2001 42 368 010 00

Total Amount Due ATTENTION: SHUT-OFF NOTICE ABOVE

PSE&G CO
PO BOX 14444
NEW BRUNSWICK NJ 08906-4444

\$		
Ψ		

Amount enclosed

\$132,896.36

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Account number 42 368 010 00 Visit our website: www.pseg.com

# Statement of Customer Rights

PSE&G IS SUBJECT TO THE JURISDICTION OF THE N.J. BOARD OF PUBLIC UTILITIES (BPU), 44 SOUTH CLINTON AVENUE, TRENTON, NJ 08625, 1-609-341-9188 OR TOLL FREE 1-800-624-0241. HOWEVER, YOU SHOULD CONTACT PSE&G ON ANY BILLING OR SERVICE QUESTIONS BEFORE CALLING THE BPU. THE PSE&G PHONE NUMBER IS SHOWN ON THE FRONT OF THE BILL.

IF YOU ARE UNABLE TO MAKE A PAYMENT, YOU MAY DISCUSS REASONABLE PAYMENT ARRANGEMENTS BY VISITING ONE OF OUR CUSTOMER SERVICE CENTERS OR BY CALLING OUR CREDIT AND COLLECTION CENTER AT 1-800-357-2262 BETWEEN THE HOURS OF 7:30 AM AND 8:00 PM (MON - FRI). IF YOU WISH TO CONTEST YOUR BILL, YOU MAY VISIT ONE OF OUR CUSTOMER SERVICE CENTERS OR CALL OUR CUSTOMER INQUIRY CENTER AT 1-800-436-7734, MON - FRI, 7:00 AM - 8:00 PM AND SAT, 7:00 AM - 5:00 PM.

YOU MAY HAVE COUNSEL OR THIRD PARTY REPRESENTATION WHEN APPEARING BEFORE PSE&G TO CONTEST A BONA FIDE DISPUTED CHARGE.

IF WITHIN FIVE DAYS A REQUEST IS MADE TO THE BPU FOR AN INVESTIGATION OF THE DISPUTED CHARGE, SERVICE WILL NOT BE DISCONTINUED BECAUSE OF NONPAYMENT OF BILLS PROVIDED ALL UNDISPUTED CHARGES ARE PAID.

YOU MAY CONTACT THE BPU TO REQUEST ASSISTANCE IN THE RESOLUTION OF A BONA FIDE DISPUTED CHARGE. YOU MAY ALSO REQUEST A FORMAL HEARING WITH THE BPU CONCERNING SUCH A DISPUTED CHARGE.

\* \* Additional Shut Off Information \* \* 1-800-357-2262 (Mon-Fri, 7:30 AM - 8:00 PM)

A reconnection fee of \$45.00 will be charged for each service that is shut off. Service may not be restored on the same day payment is made. A fee of \$30.00 will be charged if a visit is made to collect past due bills. A late payment fee may be charged for past due bills. You can avoid a security deposit and poor credit rating by paying bills by their due date.

Visit our website: www.pseg.com

# **PSE&G Electric**

Usage In	Meter <b>9209061</b>
Reading Mar 31 Actual On-Peak Actual Off-Peak1 Actual Off-Peak2	24337
Reading Mar 1 Actual On-Peak Actual Off-Peak1 Actual Off-Peak2	23429
Multiplier	400
On-peak kWh In Off-peak kWh In	187154 175931
Total kWh In	363085
Usage Out	Meter <b>9209061</b>
Reading Mar 31 Actual On-Peak Actual Off-Peak1 Actual Off-Peak2	24337
Reading Mar 1 Actual On-Peak Actual Off-Peak1 Actual Off-Peak2	23429
Multiplier	400
On-peak kWh Out Off-peak kWh Out	0
Total kWh Out	0
Net Usage	363085
On-peak Off-peak	187154 175931
Distribution Dem	ands
Annual Demand kW	698.8
Measured Demar	nds
On-Peak kW	698.8
Off-Peak1 kW	0.0
Off-Peak2 kW	666.7
Constant	400
Supply Capacity	
Generation kW	679.57
Transmission kW	578.59

Charges	PoD ID: PE000010450882576731	Rate - LPLS
Delivery		
Service charge		\$371.68
Distribution charges		
Annual Demand	698.80 kW @ \$3.767000572	2,632.38
kWh - On-peak	187154 kWh @ \$0.001281992	239.93
kWh - Off-peak	175931 kWh @ \$0.001281980	225.54
Societal Benefits	363085 kWh @ \$0.007880992	2,861.47
Sub-Total Delivery	1	\$6,331.00
Total electric charges		\$6,331.00

\*You are currently purchasing your electric supply from another supplier. If you had been purchasing your electric supply from PSE&G, you would have been billed \$29,786.38 for this supply. This is your Price to Compare, which varies each month depending upon your usage pattern.

	Bi-Directional Meter Data kWh					
MM/YY	Time of Use	In-Use	Out-Use	Difference	Cumulative Difference	Billed kWh
OCT 16	On	190,557	0	190,557	0	190,557
	Off	198,926	0	198,926	0	198,926

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Account number 42 368 010 00 Visit our website: www.pseg.com

# **PSE&G Electric (continued)**

	Bi-Directional Meter Data kWh (continued)					
MM/YY	Time of Use	In-Use	Out-Use	Difference	Cumulative Difference	Billed kWh
NOV 16	On	176,107	0	176,107	0	176,107
	Off	199,283	0	199,283	0	199,283
DEC 16	On	177,246	0	177,246	0	177,246
	Off	187,172	0	187,172	0	187,172
JAN 17	On	191,017	0	191,017	0	191,017
	Off	189,744	0	189,744	0	189,744
FEB 17	On	213,237	0	213,237	0	213,237
	Off	208,547	0	208,547	0	208,547
MAR 17	On	186,013	0	186,013	0	186,013
	Off	184,874	0	184,874	0	184,874
APR 17	On	187,154	0	187,154	0	187,154
	Off	175,931	0	175,931	0	175,931
Total	On	1,321,331	0	1,321,331		1,321,331
	Off	1,344,477	0	1,344,477		1,344,477

<sup>\*</sup>Anniversary Month

# **DIRECT ENERGY BUSINESS, LLC**

Through the CHOICE Program, you have chosen to purchase electricity from DIRECT ENERGY BUSINESS, LLC. If you have any questions, please contact them directly at 888-925-9115.

Adjustments	0.00
Current charges	35,290.36
Total DIRECT ENERGY BUSINESS, LLC Charges	\$35,290.36

Account number 42 368 010 00 Visit our website: www.pseg.com

## **Electronic Check Conversion**

When you pay by check, you authorize PSE&G to use your check to make a one-time electronic fund transfer from your account. If you do not wish to participate, call 1-800-436-PSEG.

## **Electric & Gas Rate Information**

For news about PSE&G's rate filing and upcoming public hearings visit <a href="www.pseg.com/pseandgfilings">www.pseg.com/pseandgfilings</a>

## **Customer Service Centers**

Open Monday through Friday, during the hours noted.

Bayonne, 608 Broadway	8am to 4:00pm
Burlington, 501 High Street	8am to 4:00pm
Camden, 1 Port Center	8am to 4:00pm
Elizabeth, 550 N. Broad Street	8am to 4:00pm
Hackensack, 214 Hudson Street	8am to 4:00pm
Hoboken, 615 Washington Street	8am to 4:00pm
Jersey City, 35 Journal Square	8am to 4:00pm
(Corner of Bergen Ave. & Newkirk St.)	
Newark, 80 Park Plaza	8am to 4:00pm
New Brunswick, 317 George St.	8am to 4:00pm
West Orange, 59 Main St.	8am to 4:00pm
Passaic, 651 Main Ave	8am to 4:00pm
Paterson, 301 Main St (30 Clark St)	8am to 4:00pm
Perth Amboy, 313 Madison Ave.	8am to 4:00pm
Plainfield, 120 West Seventh Street	8am to 4:00pm
Trenton, 28 West State Street	8am to 4:00pm
Union City, 4808 Bergenline Avenue	8am to 4:00pm

## **Bill Form Definitions**

**Service Charge:** A fixed monthly charge related to metering, billing and account maintenance.

**Distribution Charges (Gas):** Charges related to delivering gas through pipes from supply sources to the customer. These charges include a therm component, and in November through March on certain rate schedules, also include a demand component.

# **Bill Form Definitions (continued)**

**Balancing Charge (Gas):** This charge reflects storage related costs associated with winter gas use. This charge is only applicable in the billing months of November through March.

**Demand (Gas):** The highest average daily use of gas over the most recent billing months of November to March.

**Supply (Gas):** Charges for customers who do not choose a competitive gas supplier are called Basic Gas Supply Service (BGSS). The charges include the cost of the natural gas as well as the cost of interstate delivery of the gas to New Jersey.

**Distribution Charges (Electric):** Charges related to delivering electricity through wires from supply sources to the customer. These charges include both kilowatthour (kWh) and demand (kW) components.

**Measured Demand (Electric):** The maximum use of electricity at any time during a month or monthly time period (on or off-peak).

#### Annual Demand (Electric):

(For Rate HTS): The highest Measured Demand over the most recent 12 months.

(For Rates MD, ED, LPLS, LPLP): The highest Measured Demand in any time period in the current month.

**Summer Demand (Electric):** The Measured Demand (excluding off-peak) in each billing month of June through September.

**Societal Benefits:** This charge recovers the cost of government mandated programs designed to achieve public policy goals, such as energy conservation.

**Securitization Transition:** This charge recovers costs and associated taxes for transition bonds and for BGS transition bonds collected by PSE&G as servicer on behalf of PSE&G Transition Funding LLC and PSE&G Transition Funding II LLC, respectively.

Supply Capacity (Electric): A customer's share of the generation and transmission facilities, measured in kilowatts (kW), which must be procured to serve the system annual peak usage. The customer's share is calculated from the customer's peak usage in the prior year's summer. For new customers without prior summer usage the share is calculated from connected load.

**Supply (Electric):** Charges for customers who do not choose a competitive electric supplier are called Basic Generation Service (BGS). The charges include the energy as well as the generation and transmission facilities necessary to produce and transmit the energy.

**TDD** number for the hearing impaired 1 800 225-0072