

# Monthly Statement OCTOBER 2017

Account number 42 368 010 00

## For service at

84 GROVERS MILL RD HIGH SCH N  
PLAINSBORO TWP NJ  
08536-3109

**1 855-BIZ-PSEG (249-7734)**

**Emergencies 24 hours/7days**

Business customer service

7 AM - 5.30 PM Mon - Fri

Closed on weekend and Holidays

Visit our website

[www.pseg.com](http://www.pseg.com)

Inquiries by mail

PSE&G

PO Box 14444

New Brunswick NJ 08906-4444

## Important Dates

Your payment for current charges  
is due October 24, 2017.

Your meter(s) are scheduled to be  
read on or about October 31.

To make a payment from a credit  
card Log In to **My Account** at  
[pseg.com](http://pseg.com) or call 1 888-575-6273

42 368 010 00

W WINDSOR-PLAINSBORO REG SCH DIST

WW-P RSD 56

321 VILLAGE RD E

WEST WINDSOR NJ 08550-2001

## Account Summary

PSE&G balance from last bill	\$91,391.09
Payment received Sep 19 - Thank You!	-46,237.73
Current PSE&G - Electric charges for 1 meter	13,024.20
DIRECT ENERGY BUSINESS, LLC Electric Charges	35,668.97
<b>Total Amount Due</b>	<b>\$93,846.53</b>

**\* \* SHUT-OFF NOTICE \* \*** 1-800-357-2262 (Mon-Fri, 7:30 AM - 8:00 PM)

**Your bill is now past due.** Payment of \$45,153.36 must be received by 10/24/2017  
or service may be shut off. A security deposit may be required if late payments  
continue. A statement of customer rights and fees is shown on the reverse side.

Si en el futuro usted desea recibir la notificación de desconexión de servicio en  
español, por favor llame al 1-800-357-2262.

**In October, Customer Service Professionals throughout the country celebrate  
National Customer Service Week.** In honor of this week, PSE&G would like to thank you for  
your business, and recognize our Customer Service professionals who work hard to serve you  
every day.

**At PSE&G, we are committed to supporting your business needs.** That's why we  
created a dedicated, toll-free phone number to address your energy questions and concerns.  
**PSE&G's Business Solutions Center** is available Monday-Friday, 7:00 a.m. - 5:30 p.m. at  
1-855-249-7734 (1-855-BIZ-PSEG).

VOUCHER M00W46

4236801000 0093846533 00451533613



To help us make things  
work for you. Please return this  
portion with your payment. Make  
checks payable to PSE&G. Do  
not write on, staple, paper  
clip or tape payment to the  
coupon. Be sure payment  
address shows through window.

W WINDSOR-PLAINSBORO REG SCH DIST  
WW-P RSD 56  
321 VILLAGE RD E  
WEST WINDSOR NJ 08550-2001

42 368 010 00

**Total Amount Due**  
**ATTENTION: SHUT-OFF NOTICE ABOVE**

**\$93,846.53**

PSE&G CO  
PO BOX 14444  
NEW BRUNSWICK NJ 08906-4444



Amount enclosed

# Statement of Customer Rights

PSE&G IS SUBJECT TO THE JURISDICTION OF THE N.J. BOARD OF PUBLIC UTILITIES (BPU), 44 SOUTH CLINTON AVENUE, TRENTON, NJ 08625, 1-609-341-9188 OR TOLL FREE 1-800-624-0241. **HOWEVER, YOU SHOULD CONTACT PSE&G ON ANY BILLING OR SERVICE QUESTIONS BEFORE CALLING THE BPU. THE PSE&G PHONE NUMBER IS SHOWN ON THE FRONT OF THE BILL.**

IF YOU ARE UNABLE TO MAKE A PAYMENT, YOU MAY DISCUSS REASONABLE PAYMENT ARRANGEMENTS BY VISITING ONE OF OUR CUSTOMER SERVICE CENTERS OR BY CALLING OUR CREDIT AND COLLECTION CENTER AT 1-800-357-2262 BETWEEN THE HOURS OF 7:30 AM AND 8:00 PM (MON - FRI). IF YOU WISH TO CONTEST YOUR BILL, YOU MAY VISIT ONE OF OUR CUSTOMER SERVICE CENTERS OR CALL OUR CUSTOMER INQUIRY CENTER AT 1-800-436-7734, MON - FRI, 7:00 AM - 8:00 PM AND SAT, 7:00 AM - 5:00 PM.

YOU MAY HAVE COUNSEL OR THIRD PARTY REPRESENTATION WHEN APPEARING BEFORE PSE&G TO CONTEST A BONA FIDE DISPUTED CHARGE.

IF WITHIN FIVE DAYS A REQUEST IS MADE TO THE BPU FOR AN INVESTIGATION OF THE DISPUTED CHARGE, SERVICE WILL NOT BE DISCONTINUED BECAUSE OF NONPAYMENT OF BILLS PROVIDED ALL UNDISPUTED CHARGES ARE PAID.

YOU MAY CONTACT THE BPU TO REQUEST ASSISTANCE IN THE RESOLUTION OF A BONA FIDE DISPUTED CHARGE. YOU MAY ALSO REQUEST A FORMAL HEARING WITH THE BPU CONCERNING SUCH A DISPUTED CHARGE.

**\* \* Additional Shut Off Information \* \* 1-800-357-2262 (Mon-Fri, 7:30 AM - 8:00 PM)**

A reconnection fee of \$45.00 will be charged for each service that is shut off. Service may not be restored on the same day payment is made. A fee of \$30.00 will be charged if a visit is made to collect past due bills. A late payment fee may be charged for past due bills. You can avoid a security deposit and poor credit rating by paying bills by their due date.

## PSE&G Electric

Usage In	Meter <b>9209061</b>	<b>Charges</b>	PoD ID: PE000010450882576731	Rate - LPLS
Reading Sep 30		<b>Delivery</b>		
Actual On-Peak	29575	Service charge		\$371.68
Actual Off-Peak1		Distribution charges		
Actual Off-Peak2		Annual Demand	726.50 kW @ \$3.827804542	2,780.90
Reading Sep 1		Summer Demand	726.50 kW @ \$9.106496903	6,615.87
Actual On-Peak	28679	kWh - On-peak	168948 kWh @ \$0.001209011	204.26
Actual Off-Peak1		kWh - Off-peak	189693 kWh @ \$0.001209006	229.34
Actual Off-Peak2		Societal Benefits	358641 kWh @ \$0.007869011	2,822.15
Multiplier	400	<b>Sub-Total Delivery</b>		<b>\$13,024.20</b>
On-peak kWh In	168948	<b>Total electric charges</b>		<b>\$13,024.20</b>
Off-peak kWh In	189693	<i>*You are currently purchasing your electric supply from another supplier. If you had been purchasing your electric supply from PSE&amp;G, you would have been billed \$24,787.58 for this supply. This is your Price to Compare, which varies each month depending upon your usage pattern.</i>		
Total kWh In	358641			
Usage Out	Meter <b>9209061</b>			
Reading Sep 30				
Actual On-Peak	0			
Actual Off-Peak1				
Actual Off-Peak2				
Reading Sep 1				
Actual On-Peak	0			
Actual Off-Peak1				
Actual Off-Peak2				
Multiplier	400			
On-peak kWh Out	0			
Off-peak kWh Out	0			
Total kWh Out	0			
Net Usage	358641			
On-peak	168948			
Off-peak	189693			
Distribution Demands				
Annual Demand kW	726.5			
Measured Demands				
On-Peak kW	726.5			
Off-Peak1 kW	0.0			
Off-Peak2 kW	671.8			
Constant	400			
Supply Capacity				
Generation kW	619.11			
Transmission kW	578.59			

Bi-Directional Meter Data kWh						
MM/YY	Time of Use	In-Use	Out-Use	Difference	Cumulative Difference	Billed kWh
OCT 17	On	168,948	0	168,948	0	168,948
	Off	189,693	0	189,693	0	189,693

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**PSE&G Electric (continued)**

Bi-Directional Meter Data kWh (continued)						
MM/YY	Time of Use	In-Use	Out-Use	Difference	Cumulative Difference	Billed kWh
Total	On	168,948	0	168,948		168,948
	Off	189,693	0	189,693		189,693

\*Anniversary Month

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**DIRECT ENERGY BUSINESS, LLC**

*Through the CHOICE Program, you have chosen to purchase electricity from DIRECT ENERGY BUSINESS, LLC. If you have any questions, please contact them directly at 888-925-9115.*

Adjustments	0.00
Current charges	35,668.97
<b>Total DIRECT ENERGY BUSINESS, LLC Charges</b>	<b>\$35,668.97</b>

## Electronic Check Conversion

When you pay by check, you authorize PSE&G to use your check to make a one-time electronic fund transfer from your account. If you do not wish to participate, call 1-800-436-PSEG.

## Electric & Gas Rate Information

For news about PSE&G's rate filing and upcoming public hearings visit [www.pseg.com/pseandgfilings](http://www.pseg.com/pseandgfilings)

## Customer Service Centers

Open Monday through Friday, during the hours noted.

Bayonne, 608 Broadway	8am to 4:00pm
Burlington, 501 High Street	8am to 4:00pm
Camden, 1 Port Center	8am to 4:00pm
Elizabeth, 550 N. Broad Street	8am to 4:00pm
Hackensack, 214 Hudson Street	8am to 4:00pm
Hoboken, 615 Washington Street	8am to 4:00pm
Jersey City, 35 Journal Square	8am to 4:00pm
(Corner of Bergen Ave. & Newkirk St.)	
Newark, 80 Park Plaza	8am to 4:00pm
New Brunswick, 317 George St.	8am to 4:00pm
West Orange, 59 Main St.	8am to 4:00pm
Passaic, 651 Main Ave	8am to 4:00pm
Paterson, 301 Main St (30 Clark St)	8am to 4:00pm
Perth Amboy, 313 Madison Ave.	8am to 4:00pm
Plainfield, 120 West Seventh Street	8am to 4:00pm
Trenton, 28 West State Street	8am to 4:00pm
Union City, 4808 Bergenline Avenue	8am to 4:00pm

## Bill Form Definitions

**Service Charge:** A fixed monthly charge related to metering, billing and account maintenance.

**Distribution Charges (Gas):** Charges related to delivering gas through pipes from supply sources to the customer. These charges include a therm component, and in November through March on certain rate schedules, also include a demand component.

## Bill Form Definitions (continued)

**Balancing Charge (Gas):** This charge reflects storage related costs associated with winter gas use. This charge is only applicable in the billing months of November through March.

**Demand (Gas):** The highest average daily use of gas over the most recent billing months of November to March.

**Supply (Gas):** Charges for customers who do not choose a competitive gas supplier are called Basic Gas Supply Service (BGSS). The charges include the cost of the natural gas as well as the cost of interstate delivery of the gas to New Jersey.

**Distribution Charges (Electric):** Charges related to delivering electricity through wires from supply sources to the customer. These charges include both kilowatthour (kWh) and demand (kW) components.

**Measured Demand (Electric):** The maximum use of electricity at any time during a month or monthly time period (on or off-peak).

### Annual Demand (Electric):

(For Rate HTS): The highest Measured Demand over the most recent 12 months.

(For Rates MD, ED, LPLS, LPLP): The highest Measured Demand in any time period in the current month.

**Summer Demand (Electric):** The Measured Demand (excluding off-peak) in each billing month of June through September.

**Societal Benefits:** This charge recovers the cost of government mandated programs designed to achieve public policy goals, such as energy conservation.

**Securitization Transition:** This charge recovers costs and associated taxes for transition bonds and for BGS transition bonds collected by PSE&G as servicer on behalf of PSE&G Transition Funding LLC and PSE&G Transition Funding II LLC, respectively.

**Supply Capacity (Electric):** A customer's share of the generation and transmission facilities, measured in kilowatts (kW), which must be procured to serve the system annual peak usage. The customer's share is calculated from the customer's peak usage in the prior year's summer. For new customers without prior summer usage the share is calculated from connected load.

**Supply (Electric):** Charges for customers who do not choose a competitive electric supplier are called Basic Generation Service (BGS). The charges include the energy as well as the generation and transmission facilities necessary to produce and transmit the energy.

**TDD** number for the hearing impaired 1 800 225-0072

