# Monthly Statement FEBRUARY 2017

Account number 42 371 003 08

## For service at

346 CLARKSVILLE RD HIGH SCH S WEST WINDSOR TWP NJ 08550-1518

1 855-BIZ-PSEG (249-7734) Emergencies 24 hours/7days

Business customer service 7 AM - 5.30 PM Mon - Fri Closed on weekend and Holidays

Visit our website www.pseg.com

Inquiries by mail PSE&G PO Box 14444 New Brunswick NJ 08906-4444

# **Important Dates**

Your payment for current charges is due March 03, 2017.

Your meter(s) are scheduled to be read on or about March 15.

To make a payment from a credit card Log In to **My Account** at pseq.com or call 1 888-575-6273

42 371 003 08

W WINDSOR-PLAINSBORO REG SCH DIST WW-P RSD 55 321 VILLAGE RD E WEST WINDSOR NJ 08550-2001

# **Account Summary**

Total Amount Due	\$129,961.97
DIRECT ENERGY BUSINESS, LLC Electric Charges	30,492.52
Current PSE&G - Electric charges for 1 meter	5,697.33
Current PSE&G - Gas charges for 1 meter	5,439.05
Payment received Jan 27 - Thank You!	-37,812.85
PSE&G balance from last bill	\$126,145.92

\* \* SHUT-OFF NOTICE \* \* 1-800-357-2262 (Mon-Fri, 7:30 AM - 8:00 PM)
Your bill is now past due. Payment of \$88,333.07 must be received by 3/3/2017 or service may be shut off. A security deposit may be required if late payments continue. A statement of customer rights and fees is shown on the reverse side.

Si en el futuro usted desea recibir la notificación de desconexión de servicio en español, por favor llame al 1-800-357-2262.

**This bill reflects a BPU approved change**, **effective February 1**, **2017**, in the Supply portion of your bill resulting from an increase in transmission charges if you receive PSE&G's Basic Generation Service (BGS). PSE&G's BGS is provided to customers who do not have a Third Party Supplier. Tariff information may also be found by visiting pseg.com.

**Please help to keep our employees safe.** Make sure the path leading to your meters and other outside electrical equipment is free of clutter, ice and snow.

VOUCHER M00W46

4237100308 0129961973 00883330789



To help us make things work for you. Please return this portion with your payment. Make checks payable to PSE&G. Do not write on, staple, paper clip or tape payment to the coupon. Be sure payment address shows through window.

W WINDSOR-PLAINSBORO REG SCH DIST WW-P RSD 55 321 VILLAGE RD E

WEST WINDSOR NJ 08550-2001

42 371 003 08

Total Amount Due ATTENTION: SHUT-OFF NOTICE ABOVE

ATTENTION: SHUT-OFF NOTICE ABOVE

PSE&G CO
PO BOX 14444
NEW BRUNSWICK NJ 08906-4444

\$			

Amount enclosed

\$129,961,97

February 2017
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# Statement of Customer Rights

PSE&G IS SUBJECT TO THE JURISDICTION OF THE N.J. BOARD OF PUBLIC UTILITIES (BPU), 44 SOUTH CLINTON AVENUE, TRENTON, N.J. 08625, 1-609-341-9188 OR TOLL FREE 1-800-624-0241. HOWEVER, YOU SHOULD CONTACT PSE&G ON ANY BILLING OR SERVICE QUESTIONS BEFORE CALLING THE BPU. THE PSE&G PHONE NUMBER IS SHOWN ON THE FRONT OF THE BILL.

IF YOU ARE UNABLE TO MAKE A PAYMENT, YOU MAY DISCUSS REASONABLE PAYMENT ARRANGEMENTS BY VISITING ONE OF OUR CUSTOMER SERVICE CENTERS OR BY CALLING OUR CREDIT AND COLLECTION CENTER AT 1-800-357-2262 BETWEEN THE HOURS OF 7:30 AM AND 8:00 PM (MON - FRI). IF YOU WISH TO CONTEST YOUR BILL, YOU MAY VISIT ONE OF OUR CUSTOMER SERVICE CENTERS OR CALL OUR CUSTOMER INQUIRY CENTER AT 1-800-436-7734, MON - FRI, 7:00 AM - 8:00 PM AND SAT, 7:00 AM - 5:00 PM.

YOU MAY HAVE COUNSEL OR THIRD PARTY REPRESENTATION WHEN APPEARING BEFORE PSE&G TO CONTEST A BONA FIDE DISPUTED CHARGE.

IF WITHIN FIVE DAYS A REQUEST IS MADE TO THE BPU FOR AN INVESTIGATION OF THE DISPUTED CHARGE, SERVICE WILL NOT BE DISCONTINUED BECAUSE OF NONPAYMENT OF BILLS PROVIDED ALL UNDISPUTED CHARGES ARE PAID.

YOU MAY CONTACT THE BPU TO REQUEST ASSISTANCE IN THE RESOLUTION OF A BONA FIDE DISPUTED CHARGE. YOU MAY ALSO REQUEST A FORMAL HEARING WITH THE BPU CONCERNING SUCH A DISPUTED CHARGE.

\* \* Additional Shut Off Information \* \* 1-800-357-2262 (Mon-Fri, 7:30 AM - 8:00 PM)

A reconnection fee of \$45.00 will be charged for each service that is shut off. Service may not be restored on the same day payment is made. A fee of \$30.00 will be charged if a visit is made to collect past due bills. A late payment fee may be charged for past due bills. You can avoid a security deposit and poor credit rating by paying bills by their due date.

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# **PSE&G Gas**

Usage	Meter <b>1626203</b>
Actual reading Feb	13 156216
Estimated reading	Jan 13 144183
Conversion to CCI	x 1.0070
CCF total	12117.231
Conversion to ther	ms x 1.03800
Total therms	12577.686
Gas Deliveries	
Bill period deliveri	es 30201.194
Imbalance*	17623.508 -

<sup>\*</sup>See text

Charges	PoD ID: PG000007985788476731	Rate - LVG	
Delivery			
Service charge		\$107.00	
Distribution charge			
First	1000.000 therms @ \$0.0471900	47.19	
Next	11577.686 therms @ \$0.0425413	492.53	
Demand	713.125 therms @ \$4.0928028	2,918.68	
Balancing charge	11359.888 therms @ \$ 0.11462520	1,302.13	
Societal Benefits	12577.686 therms @ \$0.04543920	571.52	
Total Delivery		\$5,439.05	
Total gas charges		\$5,439.05	

A history of PSE&G's monthly Basic Gas Supply Service (BGSS) prices are located on our website at www.pseg.com.

# **PSE&G Electric**

Usage In	Meter <b>9212991</b>
Reading Feb 13 Actual On-Peak Actual Off-Peak1 Actual Off-Peak2	28812
Reading Jan 14 Actual On-Peak Actual Off-Peak1 Actual Off-Peak2	27831
Multiplier	320
On-peak kWh In Off-peak kWh In Total kWh In	151665 162251 313916
Usage Out	Meter <b>9212991</b>
Usage Out Reading Feb 13 Actual On-Peak Actual Off-Peak1 Actual Off-Peak2	Meter <b>9212991</b> 28812
Reading Feb 13 Actual On-Peak Actual Off-Peak1	
Reading Feb 13 Actual On-Peak Actual Off-Peak1 Actual Off-Peak2 Reading Jan 14 Actual On-Peak Actual Off-Peak1	28812
Reading Feb 13 Actual On-Peak Actual Off-Peak1 Actual Off-Peak2 Reading Jan 14 Actual On-Peak Actual Off-Peak1 Actual Off-Peak2	28812

Charges	PoD ID: PE000007985789276731	Rate - LPLS
Delivery		
Service charge		\$371.68
Distribution charges		
Annual Demand	658.40 kW @ \$3.719987849	2,449.24
kWh - On-peak	151665 kWh @ \$0.001281970	194.43
kWh - Off-peak	162251 kWh @ \$0.001282026	208.01
Societal Benefits	313916 kWh @ \$0.007880994	2,473.97
Sub-Total Delivery		\$5,697.33

# Total electric charges

\$5,697.33

\*You are currently purchasing your electric supply from another supplier. If you had been purchasing your electric supply from PSE&G, you would have been billed \$29,846.67 for this supply. This is your Price to Compare, which varies each month depending upon your usage pattern.

<sup>\*</sup> The Imbalance of 17623.508- will be applied to your Gas Deliveries in the month of April. The amount and month applied may differ if you are switching third party suppliers or your account requires an adjustment.

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# **PSE&G Electric (continued)**

Net Usage	313916
On-peak	151665
Off-peak	162251
Distribution Demands	
Annual Demand kW	658.4
Measured Demands	
On-Peak kW	658.4
Off-Peak1 kW	0.0
Off-Peak2 kW	638.5
Constant	320
Supply Capacity	
Generation kW	967.35
Transmission kW	905.85

	Bi-Directional Meter Data kWh					
MM/YY	Time of Use	In-Use	Out-Use	Difference	Cumulative Difference	Billed kWh
AUG 16	On	199,699	0	199,699	0	199,699
	Off	196,496	0	196,496	0	196,496
SEP 16	On	238,587	0	238,587	0	238,587
	Off	250,348	0	250,348	0	250,348
OCT 16	On	177,944	0	177,944	0	177,944
	Off	149,264	0	149,264	0	149,264
NOV 16	On	156,409	0	156,409	0	156,409
	Off	130,500	0	130,500	0	130,500
DEC 16	On	157,245	0	157,245	0	157,245
	Off	167,703	0	167,703	0	167,703
JAN 17	On	154,140	0	154,140	0	154,140
	Off	148,866	0	148,866	0	148,866
FEB 17	On	151,665	0	151,665	0	151,665
	Off	162,251	0	162,251	0	162,251
Total	On	1,235,689	0	1,235,689		1,235,689
	Off	1,205,428	0	1,205,428		1,205,428

<sup>\*</sup>Anniversary Month

# **DIRECT ENERGY BUSINESS, LLC**

Through the CHOICE Program, you have chosen to purchase electricity from DIRECT ENERGY BUSINESS, LLC. If you have any questions, please contact them directly at 888-925-9115.

Adjustments	0.00
Current charges	30,492.52

Total DIRECT ENERGY BUSINESS, LLC Charges

\$30,492.52

Fixed Price - 313,915.68 Kwh Total @ \$0.095648/Kwh Trans Adj - 313,915.68 Kwh Total @ \$0.001488/Kwh

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Visit our website: www.pseg.com

## **Electronic Check Conversion**

When you pay by check, you authorize PSE&G to use your check to make a one-time electronic fund transfer from your account. If you do not wish to participate, call 1-800-436-PSEG.

# **Electric & Gas Rate Information**

For news about PSE&G's rate filing and upcoming public hearings visit <a href="https://www.pseq.com/pseandqfilings">www.pseq.com/pseandqfilings</a>

#### **Customer Service Centers**

Open Monday through Friday, during the hours noted.

Bayonne, 608 Broadway	8am to 4:00pm
Burlington, 501 High Street	8am to 4:00pm
Camden, 1 Port Center	8am to 4:00pm
Elizabeth, 550 N. Broad Street	8am to 4:00pm
Hackensack, 214 Hudson Street	8am to 4:00pm
Hoboken, 615 Washington Street	8am to 4:00pm
Jersey City, 35 Journal Square	8am to 4:00pm
(Corner of Bergen Ave. & Newkirk St.)	
Newark, 80 Park Plaza	8am to 4:00pm
New Brunswick, 317 George St.	8am to 4:00pm
West Orange, 59 Main St.	8am to 4:00pm
Passaic, 651 Main Ave	8am to 4:00pm
Paterson, 301 Main St (30 Clark St)	8am to 4:00pm
Perth Amboy, 313 Madison Ave.	8am to 4:00pm
Plainfield, 120 West Seventh Street	8am to 4:00pm
Trenton, 28 West State Street	8am to 4:00pm
Union City, 4808 Bergenline Avenue	8am to 4:00pm

# **Bill Form Definitions**

**Service Charge:** A fixed monthly charge related to metering, billing and account maintenance.

**Distribution Charges (Gas):** Charges related to delivering gas through pipes from supply sources to the customer. These charges include a therm component, and in November through March on certain rate schedules, also include a demand component.

# **Bill Form Definitions (continued)**

**Balancing Charge (Gas):** This charge reflects storage related costs associated with winter gas use. This charge is only applicable in the billing months of November through March.

**Demand (Gas):** The highest average daily use of gas over the most recent billing months of November to March.

**Supply (Gas):** Charges for customers who do not choose a competitive gas supplier are called Basic Gas Supply Service (BGSS). The charges include the cost of the natural gas as well as the cost of interstate delivery of the gas to New Jersey.

**Distribution Charges (Electric):** Charges related to delivering electricity through wires from supply sources to the customer. These charges include both kilowatthour (kWh) and demand (kW) components.

**Measured Demand (Electric):** The maximum use of electricity at any time during a month or monthly time period (on or off-peak).

#### Annual Demand (Electric):

(For Rate HTS): The highest Measured Demand over the most recent 12 months.

(For Rates MD, ED, LPLS, LPLP): The highest Measured Demand in any time period in the current month.

**Summer Demand (Electric):** The Measured Demand (excluding off-peak) in each billing month of June through September.

**Societal Benefits:** This charge recovers the cost of government mandated programs designed to achieve public policy goals, such as energy conservation.

**Securitization Transition:** This charge recovers costs and associated taxes for transition bonds and for BGS transition bonds collected by PSE&G as servicer on behalf of PSE&G Transition Funding LLC and PSE&G Transition Funding II LLC, respectively.

Supply Capacity (Electric): A customer's share of the generation and transmission facilities, measured in kilowatts (kW), which must be procured to serve the system annual peak usage. The customer's share is calculated from the customer's peak usage in the prior year's summer. For new customers without prior summer usage the share is calculated from connected load.

**Supply (Electric):** Charges for customers who do not choose a competitive electric supplier are called Basic Generation Service (BGS). The charges include the energy as well as the generation and transmission facilities necessary to produce and transmit the energy.

**TDD** number for the hearing impaired 1 800 225-0072