

**Monthly Statement**  
**MARCH 2017**

Account number 72 551 171 04

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**For service at**

10 SOUTHFIELD RD GROV M S  
WEST WINDSOR TWP NJ  
08550-2700

W WINDSOR-PLAINSBORO REG SCH DIST  
WW-P RSD 47  
321 VILLAGE RD E  
WEST WINDSOR NJ 08550-2001

**1 855-BIZ-PSEG (249-7734)**  
**Emergencies 24 hours/7days**  
Business customer service  
7 AM - 5.30 PM Mon - Fri  
Closed on weekend and Holidays

Visit our website  
www.pseg.com

Inquiries by mail  
PSE&G  
PO Box 14444  
New Brunswick NJ 08906-4444

**Important Dates**

Your payment for current charges is due April 04, 2017.

Your meter(s) are scheduled to be read on or about April 17.

To make a payment from a credit card Log In to **My Account** at pseg.com or call 1 888-575-6273

If you'll be away on your meter reading day, Log In to **My Account** at pseg.com or call 1 800 622-0197 before the scheduled date, to submit your reading.

VOUCHER M00W46

**Account Summary**

PSE&G balance from last bill	\$3,517.20
Payment received Feb 24 - Thank You!	-978.91
Current PSE&G - Gas	905.56
<b>Total Amount Due</b>	<b>\$3,443.85</b>

**\*\* SHUT-OFF NOTICE \*\* 1-800-357-2262 (Mon-Fri, 7:30 AM - 8:00 PM)**  
**Your bill is now past due. Payment of \$2,538.29 must be received by 4/4/2017 or service may be shut off. A security deposit may be required if late payments continue. A statement of customer rights and fees is shown on the reverse side.**

**Si en el futuro usted desea recibir la notificación de desconexión de servicio en español, por favor llame al 1-800-357-2262.**

**PSEG is proud to be named to the inaugural Forbes "JUST 100" list of America's best corporate citizens.** According to JUST Capital and Forbes magazine, PSEG is recognized for attributes that include creating jobs, conducting business in an ethical manner, and caring about the communities in which it operates.

**You can't see, smell or taste carbon monoxide,** but a buildup of this gas can cause illness or even death. Install a carbon monoxide detector on every floor in your home.

7255117104 0003443851 00025382965



**To help us make things work for you.** Please return this portion with your payment. Make checks payable to PSE&G. Do not write on, staple, paper clip or tape payment to the coupon. Be sure payment address shows through window.

W WINDSOR-PLAINSBORO REG SCH DIST 72 551 171 04  
WW-P RSD 47  
321 VILLAGE RD E  
WEST WINDSOR NJ 08550-2001

**Total Amount Due \$3,443.85**  
**ATTENTION: SHUT-OFF NOTICE ABOVE**

PSE&G CO  
PO BOX 14444  
NEW BRUNSWICK NJ 08906-4444



\$

Amount enclosed

# Statement of Customer Rights

PSE&G IS SUBJECT TO THE JURISDICTION OF THE N.J. BOARD OF PUBLIC UTILITIES (BPU), 44 SOUTH CLINTON AVENUE, TRENTON, NJ 08625, 1-609-341-9188 OR TOLL FREE 1-800-624-0241. **HOWEVER, YOU SHOULD CONTACT PSE&G ON ANY BILLING OR SERVICE QUESTIONS BEFORE CALLING THE BPU. THE PSE&G PHONE NUMBER IS SHOWN ON THE FRONT OF THE BILL.**

IF YOU ARE UNABLE TO MAKE A PAYMENT, YOU MAY DISCUSS REASONABLE PAYMENT ARRANGEMENTS BY VISITING ONE OF OUR CUSTOMER SERVICE CENTERS OR BY CALLING OUR CREDIT AND COLLECTION CENTER AT 1-800-357-2262 BETWEEN THE HOURS OF 7:30 AM AND 8:00 PM (MON - FRI). IF YOU WISH TO CONTEST YOUR BILL, YOU MAY VISIT ONE OF OUR CUSTOMER SERVICE CENTERS OR CALL OUR CUSTOMER INQUIRY CENTER AT 1-800-436-7734, MON - FRI, 7:00 AM - 8:00 PM AND SAT, 7:00 AM - 5:00 PM.

YOU MAY HAVE COUNSEL OR THIRD PARTY REPRESENTATION WHEN APPEARING BEFORE PSE&G TO CONTEST A BONA FIDE DISPUTED CHARGE.

IF WITHIN FIVE DAYS A REQUEST IS MADE TO THE BPU FOR AN INVESTIGATION OF THE DISPUTED CHARGE, SERVICE WILL NOT BE DISCONTINUED BECAUSE OF NONPAYMENT OF BILLS PROVIDED ALL UNDISPUTED CHARGES ARE PAID.

YOU MAY CONTACT THE BPU TO REQUEST ASSISTANCE IN THE RESOLUTION OF A BONA FIDE DISPUTED CHARGE. YOU MAY ALSO REQUEST A FORMAL HEARING WITH THE BPU CONCERNING SUCH A DISPUTED CHARGE.

**\*\* Additional Shut Off Information \*\* 1-800-357-2262 (Mon-Fri, 7:30 AM - 8:00 PM)**

**A reconnection fee of \$45.00 will be charged for each service that is shut off. Service may not be restored on the same day payment is made. A fee of \$30.00 will be charged if a visit is made to collect past due bills. A late payment fee may be charged for past due bills. You can avoid a security deposit and poor credit rating by paying bills by their due date.**

**PSE&G Gas**

Usage	Meter <b>2750792</b>	<b>Charges</b>	PoD ID: PG000009454973076731	Rate - LVG
Actual reading Mar 16	36563	<b>Delivery</b>		
Actual reading Feb 14	34178	Service charge		\$107.00
Difference	2385	Distribution charge		
Conversion to CCF	x 1.0120	First	1000.000 therms @ \$0.0471900	47.19
CCF total	2413.620	Next	1505.338 therms @ \$0.0425419	64.04
Conversion to therms	x 1.03800	Demand	83.511 therms @ \$4.0927542	341.79
Total therms	2505.338	Balancing charge	2021.370 therms @ \$ 0.11462520	231.70
		Societal Benefits	2505.338 therms @ \$0.04543900	113.84
		<b>Total Delivery</b>		<b>\$905.56</b>
Gas Deliveries		<b>Total gas charges</b>		<b>\$905.56</b>
Bill period deliveries	4945.572	<i>A history of PSE&amp;G's monthly Basic Gas Supply Service (BGSS) prices are located on our website at www.pseg.com.</i>		
Imbalance*	2440.234 -	<i>* The Imbalance of 2440.234- will be applied to your Gas Deliveries in the month of May. The amount and month applied may differ if you are switching third party suppliers or your account requires an adjustment.</i>		

\*See text

### Electronic Check Conversion

When you pay by check, you authorize PSE&G to use your check to make a one-time electronic fund transfer from your account. If you do not wish to participate, call 1-800-436-PSEG.

### Electric & Gas Rate Information

For news about PSE&G's rate filing and upcoming public hearings visit [www.pseg.com/pseandgfilings](http://www.pseg.com/pseandgfilings)

### Customer Service Centers

Open Monday through Friday, during the hours noted.

Bayonne, 608 Broadway	8am to 4:00pm
Burlington, 501 High Street	8am to 4:00pm
Camden, 1 Port Center	8am to 4:00pm
Elizabeth, 550 N. Broad Street	8am to 4:00pm
Hackensack, 214 Hudson Street	8am to 4:00pm
Hoboken, 615 Washington Street	8am to 4:00pm
Jersey City, 35 Journal Square (Corner of Bergen Ave. & Newkirk St.)	8am to 4:00pm
Newark, 80 Park Plaza	8am to 4:00pm
New Brunswick, 317 George St.	8am to 4:00pm
West Orange, 59 Main St.	8am to 4:00pm
Passaic, 651 Main Ave	8am to 4:00pm
Paterson, 301 Main St (30 Clark St)	8am to 4:00pm
Perth Amboy, 313 Madison Ave.	8am to 4:00pm
Plainfield, 120 West Seventh Street	8am to 4:00pm
Trenton, 28 West State Street	8am to 4:00pm
Union City, 4808 Bergenline Avenue	8am to 4:00pm

### Bill Form Definitions

**Service Charge:** A fixed monthly charge related to metering, billing and account maintenance.

**Distribution Charges (Gas):** Charges related to delivering gas through pipes from supply sources to the customer. These charges include a therm component, and in November through March on certain rate schedules, also include a demand component.

### Bill Form Definitions (continued)

**Balancing Charge (Gas):** This charge reflects storage related costs associated with winter gas use. This charge is only applicable in the billing months of November through March.

**Demand (Gas):** The highest average daily use of gas over the most recent billing months of November to March.

**Supply (Gas):** Charges for customers who do not choose a competitive gas supplier are called Basic Gas Supply Service (BGSS). The charges include the cost of the natural gas as well as the cost of interstate delivery of the gas to New Jersey.

**Distribution Charges (Electric):** Charges related to delivering electricity through wires from supply sources to the customer. These charges include both kilowatthour (kWh) and demand (kW) components.

**Measured Demand (Electric):** The maximum use of electricity at any time during a month or monthly time period (on or off-peak).

**Annual Demand (Electric):**

(For Rate HTS): The highest Measured Demand over the most recent 12 months.

(For Rates MD, ED, LPLS, LPLP): The highest Measured Demand in any time period in the current month.

**Summer Demand (Electric):** The Measured Demand (excluding off-peak) in each billing month of June through September.

**Societal Benefits:** This charge recovers the cost of government mandated programs designed to achieve public policy goals, such as energy conservation.

**Securitization Transition:** This charge recovers costs and associated taxes for transition bonds and for BGS transition bonds collected by PSE&G as servicer on behalf of PSE&G Transition Funding LLC and PSE&G Transition Funding II LLC, respectively.

**Supply Capacity (Electric):** A customer's share of the generation and transmission facilities, measured in kilowatts (kW), which must be procured to serve the system annual peak usage. The customer's share is calculated from the customer's peak usage in the prior year's summer. For new customers without prior summer usage the share is calculated from connected load.

**Supply (Electric):** Charges for customers who do not choose a competitive electric supplier are called Basic Generation Service (BGS). The charges include the energy as well as the generation and transmission facilities necessary to produce and transmit the energy.

**TDD** number for the hearing impaired 1 800 225-0072