

# Monthly Statement JULY 2017

Account number 72 551 171 04

## For service at

10 SOUTHFIELD RD GROV M S  
WEST WINDSOR TWP NJ  
08550-2700

**1 855-BIZ-PSEG (249-7734)**  
**Emergencies 24 hours/7days**  
Business customer service  
7 AM - 5.30 PM Mon - Fri  
Closed on weekend and Holidays

Visit our website  
[www.pseg.com](http://www.pseg.com)

Inquiries by mail  
PSE&G  
PO Box 14444  
New Brunswick NJ 08906-4444

## Important Dates

Your payment for current charges is due August 03, 2017.

Your meter(s) are scheduled to be read on or about August 15.

To make a payment from a credit card Log In to **My Account** at [pseg.com](http://pseg.com) or call 1 888-575-6273

If you'll be away on your meter reading day, Log In to **My Account** at [pseg.com](http://pseg.com) or call 1 800 622-0197 before the scheduled date, to submit your reading.

72 551 171 04

W WINDSOR-PLAINSBORO REG SCH DIST  
WW-P RSD 47  
321 VILLAGE RD E  
WEST WINDSOR NJ 08550-2001

## Account Summary

PSE&G balance from last bill	\$333.50
Payment received Jun 30 - Thank You!	-147.87
Current PSE&G - Gas	133.75
<b>Total Amount Due</b>	<b>\$319.38</b>

**\*\* SHUT-OFF NOTICE \*\* 1-800-357-2262 (Mon-Fri, 7:30 AM - 8:00 PM)**  
**Your bill is now past due. Payment of \$185.63 must be received by 8/3/2017 or service may be shut off. A security deposit may be required if late payments continue. A statement of customer rights and fees is shown on the reverse side.**

**Si en el futuro usted desea recibir la notificación de desconexión de servicio en español, por favor llame al 1-800-357-2262.**

**When you see our crews in the street installing new gas pipes, please pardon any inconvenience.** We're working hard to make sure our gas system is upgraded to safely and reliably provide you with heat and hot water now and in the future. For a list of towns and streets where the work is taking place, go to [pseg.com/gaswork](http://pseg.com/gaswork).

**Stay connected during summer storms!** Sign up for PSE&G's free MyAlerts service to receive timely updates by text and/or email anytime an outage occurs in your area. Read more in the enclosed Working For You newsletter, or visit [pseg.com/myalerts](http://pseg.com/myalerts).

VOUCHER M00W46

7255117104 0000319384 00001856391



To help us make things work for you. Please return this portion with your payment. Make checks payable to PSE&G. Do not write on, staple, paper clip or tape payment to the coupon. Be sure payment address shows through window.

W WINDSOR-PLAINSBORO REG SCH DIST 72 551 171 04  
WW-P RSD 47  
321 VILLAGE RD E  
WEST WINDSOR NJ 08550-2001

**Total Amount Due** \$319.38  
**ATTENTION: SHUT-OFF NOTICE ABOVE**

PSE&G CO  
PO BOX 14444  
NEW BRUNSWICK NJ 08906-4444



\$
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Amount enclosed

# Statement of Customer Rights

PSE&G IS SUBJECT TO THE JURISDICTION OF THE N.J. BOARD OF PUBLIC UTILITIES (BPU), 44 SOUTH CLINTON AVENUE, TRENTON, NJ 08625, 1-609-341-9188 OR TOLL FREE 1-800-624-0241. **HOWEVER, YOU SHOULD CONTACT PSE&G ON ANY BILLING OR SERVICE QUESTIONS BEFORE CALLING THE BPU. THE PSE&G PHONE NUMBER IS SHOWN ON THE FRONT OF THE BILL.**

IF YOU ARE UNABLE TO MAKE A PAYMENT, YOU MAY DISCUSS REASONABLE PAYMENT ARRANGEMENTS BY VISITING ONE OF OUR CUSTOMER SERVICE CENTERS OR BY CALLING OUR CREDIT AND COLLECTION CENTER AT 1-800-357-2262 BETWEEN THE HOURS OF 7:30 AM AND 8:00 PM (MON - FRI). IF YOU WISH TO CONTEST YOUR BILL, YOU MAY VISIT ONE OF OUR CUSTOMER SERVICE CENTERS OR CALL OUR CUSTOMER INQUIRY CENTER AT 1-800-436-7734, MON - FRI, 7:00 AM - 8:00 PM AND SAT, 7:00 AM - 5:00 PM.

YOU MAY HAVE COUNSEL OR THIRD PARTY REPRESENTATION WHEN APPEARING BEFORE PSE&G TO CONTEST A BONA FIDE DISPUTED CHARGE.

IF WITHIN FIVE DAYS A REQUEST IS MADE TO THE BPU FOR AN INVESTIGATION OF THE DISPUTED CHARGE, SERVICE WILL NOT BE DISCONTINUED BECAUSE OF NONPAYMENT OF BILLS PROVIDED ALL UNDISPUTED CHARGES ARE PAID.

YOU MAY CONTACT THE BPU TO REQUEST ASSISTANCE IN THE RESOLUTION OF A BONA FIDE DISPUTED CHARGE. YOU MAY ALSO REQUEST A FORMAL HEARING WITH THE BPU CONCERNING SUCH A DISPUTED CHARGE.

**\*\* Additional Shut Off Information \*\* 1-800-357-2262 (Mon-Fri, 7:30 AM - 8:00 PM)**

A reconnection fee of \$45.00 will be charged for each service that is shut off. Service may not be restored on the same day payment is made. A fee of \$30.00 will be charged if a visit is made to collect past due bills. A late payment fee may be charged for past due bills. You can avoid a security deposit and poor credit rating by paying bills by their due date.

**PSE&G Gas**

Usage	Meter <b>2750792</b>	<b>Charges</b>	PoD ID: PG000009454973076731	Rate - LVG
Actual reading Jul 17	39536	<b>Delivery</b>		
Actual reading Jun 15	39261	Service charge		\$107.00
Difference	275	Distribution charge	287.484 therms @ \$0.0472026	13.57
Conversion to CCF	x 1.0120	Societal Benefits	287.484 therms @ \$0.04584600	13.18
CCF total	278.300	<b>Total Delivery</b>		<b>\$133.75</b>
Conversion to therms	x 1.03300	<b>Total gas charges</b>		<b>\$133.75</b>
Total therms	287.484	<i>A history of PSE&amp;G's monthly Basic Gas Supply Service (BGSS) prices are located on our website at www.pseg.com.</i>		
Gas Deliveries		<i>* The Imbalance of 135.835- will be applied to your Gas Deliveries in the month of September. The amount and month applied may differ if you are switching third party suppliers or your account requires an adjustment.</i>		
Bill period deliveries	423.319			
Imbalance*	135.835 -			

\*See text

## Electronic Check Conversion

When you pay by check, you authorize PSE&G to use your check to make a one-time electronic fund transfer from your account. If you do not wish to participate, call 1-800-436-PSEG.

## Electric & Gas Rate Information

For news about PSE&G's rate filing and upcoming public hearings visit [www.pseg.com/pseandgfilings](http://www.pseg.com/pseandgfilings)

## Customer Service Centers

Open Monday through Friday, during the hours noted.

Bayonne, 608 Broadway	8am to 4:00pm
Burlington, 501 High Street	8am to 4:00pm
Camden, 1 Port Center	8am to 4:00pm
Elizabeth, 550 N. Broad Street	8am to 4:00pm
Hackensack, 214 Hudson Street	8am to 4:00pm
Hoboken, 615 Washington Street	8am to 4:00pm
Jersey City, 35 Journal Square (Corner of Bergen Ave. & Newkirk St.)	8am to 4:00pm
Newark, 80 Park Plaza	8am to 4:00pm
New Brunswick, 317 George St.	8am to 4:00pm
West Orange, 59 Main St.	8am to 4:00pm
Passaic, 651 Main Ave	8am to 4:00pm
Paterson, 301 Main St (30 Clark St)	8am to 4:00pm
Perth Amboy, 313 Madison Ave.	8am to 4:00pm
Plainfield, 120 West Seventh Street	8am to 4:00pm
Trenton, 28 West State Street	8am to 4:00pm
Union City, 4808 Bergenline Avenue	8am to 4:00pm

## Bill Form Definitions

**Service Charge:** A fixed monthly charge related to metering, billing and account maintenance.

**Distribution Charges (Gas):** Charges related to delivering gas through pipes from supply sources to the customer. These charges include a therm component, and in November through March on certain rate schedules, also include a demand component.

## Bill Form Definitions (continued)

**Balancing Charge (Gas):** This charge reflects storage related costs associated with winter gas use. This charge is only applicable in the billing months of November through March.

**Demand (Gas):** The highest average daily use of gas over the most recent billing months of November to March.

**Supply (Gas):** Charges for customers who do not choose a competitive gas supplier are called Basic Gas Supply Service (BGSS). The charges include the cost of the natural gas as well as the cost of interstate delivery of the gas to New Jersey.

**Distribution Charges (Electric):** Charges related to delivering electricity through wires from supply sources to the customer. These charges include both kilowatthour (kWh) and demand (kW) components.

**Measured Demand (Electric):** The maximum use of electricity at any time during a month or monthly time period (on or off-peak).

### Annual Demand (Electric):

(For Rate HTS): The highest Measured Demand over the most recent 12 months.

(For Rates MD, ED, LPLS, LPLP): The highest Measured Demand in any time period in the current month.

**Summer Demand (Electric):** The Measured Demand (excluding off-peak) in each billing month of June through September.

**Societal Benefits:** This charge recovers the cost of government mandated programs designed to achieve public policy goals, such as energy conservation.

**Securitization Transition:** This charge recovers costs and associated taxes for transition bonds and for BGS transition bonds collected by PSE&G as servicer on behalf of PSE&G Transition Funding LLC and PSE&G Transition Funding II LLC, respectively.

**Supply Capacity (Electric):** A customer's share of the generation and transmission facilities, measured in kilowatts (kW), which must be procured to serve the system annual peak usage. The customer's share is calculated from the customer's peak usage in the prior year's summer. For new customers without prior summer usage the share is calculated from connected load.

**Supply (Electric):** Charges for customers who do not choose a competitive electric supplier are called Basic Generation Service (BGS). The charges include the energy as well as the generation and transmission facilities necessary to produce and transmit the energy.

**TDD** number for the hearing impaired 1 800 225-0072