# Monthly Statement DECEMBER 2016

Account number 42 371 503 05

#### For service at

CLARKSVILLE RD HAWK ELEM WEST WINDSOR TWP NJ 08550

1 855-BIZ-PSEG (249-7734) Emergencies 24 hours/7days

Business customer service 7 AM - 5.30 PM Mon - Fri Closed on weekend and Holidays

Visit our website www.pseg.com

Inquiries by mail PSE&G PO Box 14444 New Brunswick NJ 08906-4444

#### **Important Dates**

Your payment for current charges is due January 03, 2017.

Your meter(s) are scheduled to be read on or about January 17.

To make a payment from a credit card Log In to **My Account** at pseq.com or call 1 888-575-6273

42 371 503 05

W WINDSOR-PLAINSBORO REG SCH DIST WW-P RSD 33 321 VILLAGE RD E WEST WINDSOR NJ 08550-2001

#### **Account Summary**

Total Amount Due	\$26,287.47
DIRECT ENERGY BUSINESS, LLC Electric Charges	6,544.66
Current PSE&G - Electric charges for 1 meter	1,589.04
Current PSE&G - Gas charges for 1 meter	1,936.38
PSE&G balance from last bill	\$16,217.39

\* \* SHUT-OFF NOTICE \* \* 1-800-357-2262 (Mon-Fri, 7:30 AM - 8:00 PM)
Your bill is now past due. Payment of \$16,217.39 must be received by 1/3/2017 or service may be shut off. A security deposit may be required if late payments continue. A statement of customer rights and fees is shown on the reverse side.

Si en el futuro usted desea recibir la notificación de desconexión de servicio en español, por favor llame al 1-800-357-2262.

**Attention Business Customers with WorryFree Appliance Repair Plans:** On January 5, 2017, repair plan monthly charges will change, effective with your contract renewal date in the coming year. The impact of this change will range from an additional \$0.36 to \$1.44 per plan, per month. To view the new monthly charges by plan, visit pseg.com/worryfree.

PSE&G has been recognized as the most reliable electric utility in the Mid-Atlantic Region for 15 straight years because of our commitment to continuous improvement, operational excellence, and an enhanced customer experience.

VOUCHER M00W46

## 4237150305 0026287471 00162173911



To help us make things work for you. Please return this portion with your payment. Make checks payable to PSE&G. Do not write on, staple, paper clip or tape payment to the coupon. Be sure payment address shows through window.

W WINDSOR-PLAINSBORO REG SCH DIST WW-P RSD 33 321 VILLAGE RD E

WEST WINDSOR NJ 08550-2001

42 371 503 05

Total Amount Due ATTENTION: SHUT-OFF NOTICE ABOVE

PSE&G CO
PO BOX 14444
NEW BRUNSWICK NJ 08906-4444

\$			

Amount enclosed

\$26,287.47

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# Statement of Customer Rights

PSE&G IS SUBJECT TO THE JURISDICTION OF THE N.J. BOARD OF PUBLIC UTILITIES (BPU), 44 SOUTH CLINTON AVENUE, TRENTON, N.J. 08625, 1-609-341-9188 OR TOLL FREE 1-800-624-0241. HOWEVER, YOU SHOULD CONTACT PSE&G ON ANY BILLING OR SERVICE QUESTIONS BEFORE CALLING THE BPU. THE PSE&G PHONE NUMBER IS SHOWN ON THE FRONT OF THE BILL.

IF YOU ARE UNABLE TO MAKE A PAYMENT, YOU MAY DISCUSS REASONABLE PAYMENT ARRANGEMENTS BY VISITING ONE OF OUR CUSTOMER SERVICE CENTERS OR BY CALLING OUR CREDIT AND COLLECTION CENTER AT 1-800-357-2262 BETWEEN THE HOURS OF 7:30 AM AND 8:00 PM (MON - FRI). IF YOU WISH TO CONTEST YOUR BILL, YOU MAY VISIT ONE OF OUR CUSTOMER SERVICE CENTERS OR CALL OUR CUSTOMER INQUIRY CENTER AT 1-800-436-7734, MON - FRI, 7:00 AM - 8:00 PM AND SAT, 7:00 AM - 5:00 PM.

YOU MAY HAVE COUNSEL OR THIRD PARTY REPRESENTATION WHEN APPEARING BEFORE PSE&G TO CONTEST A BONA FIDE DISPUTED CHARGE.

IF WITHIN FIVE DAYS A REQUEST IS MADE TO THE BPU FOR AN INVESTIGATION OF THE DISPUTED CHARGE, SERVICE WILL NOT BE DISCONTINUED BECAUSE OF NONPAYMENT OF BILLS PROVIDED ALL UNDISPUTED CHARGES ARE PAID.

YOU MAY CONTACT THE BPU TO REQUEST ASSISTANCE IN THE RESOLUTION OF A BONA FIDE DISPUTED CHARGE. YOU MAY ALSO REQUEST A FORMAL HEARING WITH THE BPU CONCERNING SUCH A DISPUTED CHARGE.

\* \* Additional Shut Off Information \* \* 1-800-357-2262 (Mon-Fri, 7:30 AM - 8:00 PM)

A reconnection fee of \$45.00 will be charged for each service that is shut off. Service may not be restored on the same day payment is made. A fee of \$30.00 will be charged if a visit is made to collect past due bills. A late payment fee may be charged for past due bills. You can avoid a security deposit and poor credit rating by paying bills by their due date.

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#### **PSE&G Gas**

Usage	Meter <b>3637465</b>
Actual reading Dec	73709
Actual reading Nov	11 69097
Conversion to CCF	x 1.0682
CCF total	4926.538
Conversion to ther	ms x 1.03500
Total therms	5098.967
Gas Deliveries	
Bill period deliverion	es 6872.001
Imbalance*	1773.034 -

Charges PoD ID: PG000010915310676731		Rate - LVG
Delivery		
Service charge		\$107.13
Distribution charge		
First	1000.000 therms @ \$0.0459300	45.93
Next	4098.967 therms @ \$0.0420521	172.37
Demand	201.065 therms @ \$4.0301892	810.33
Balancing charge	4955.115 therms @ \$ 0.11476020	568.65
Societal Benefits	5098.967 therms @ \$0.04549350	231.97
Total Delivery		\$1,936.38
Total gas charges		\$1,936.38

A history of PSE&G's monthly Basic Gas Supply Service (BGSS) prices are located on our website at www.pseg.com.

#### **PSE&G Electric**

\*See text

Usage	Meter <b>9209445</b>
Reading Dec 14 On-Peak actual Off-Peak1	8140
Off-Peak2	
Reading Nov 12 On-Peak actual Off-Peak1 Off-Peak2	7804
Multiplier	200
Total On kWh Total Off kWh	34,882 32,415
Total kWh	67,297
Distribution Dema	ands
Annual Demand kW	180.40
Measured Deman	ds
On-Peak kW	180.40
Off-Peak2 kW	150.80
Constant	200
Supply Capacity	
Generation kW	279.82
Transmission kW	238.25

Charges	PoD ID: PE000010915311476731	Rate - LPLS
Delivery		
Service charge		\$372.11
Distribution charges		
Annual Demand	180.40 kW @ \$3.724279379	671.86
kWh - On-peak	34882 kWh @ \$0.001110028	38.72
kWh - Off-peak	32415 kWh @ \$0.001109980	35.98
Societal Benefits	67297 kWh @ \$0.007889951	530.97
Securitization Transition	67297 kWh @ \$0.000900486	-60.60
Sub-Total Deliver	у	\$1,589.04

#### Total electric charges

\$1,589.04

\*You are currently purchasing your electric supply from another supplier. If you had been purchasing your electric supply from PSE&G, you would have been billed \$7,689.55 for this supply. This is your Price to Compare, which varies each month depending upon your usage pattern.

<sup>\*</sup> The Imbalance of 1773.034- will be applied to your Gas Deliveries in the month of February. The amount and month applied may differ if you are switching third party suppliers or your account requires an adjustment.

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### **DIRECT ENERGY BUSINESS, LLC**

Through the CHOICE Program, you have chosen to purchase electricity from DIRECT ENERGY BUSINESS, LLC. If you have any questions, please contact them directly at 888-925-9115.

Adjustments0.00Current charges6,544.66Total DIRECT ENERGY BUSINESS, LLC Charges\$6,544.66

Fixed Price - 67,297.32 Kwh Total @ \$0.09576/Kwh Trans Adj - 67,297.32 Kwh Total @ \$0.00149/Kwh

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Visit our website: www.pseg.com

#### Electronic Check Conversion

When you pay by check, you authorize PSE&G to use your check to make a one-time electronic fund transfer from your account. If you do not wish to participate, call 1-800-436-PSEG.

#### **Electric & Gas Rate Information**

For news about PSE&G's rate filing and upcoming public hearings visit <a href="https://www.pseq.com/pseandqfilings">www.pseq.com/pseandqfilings</a>

#### **Customer Service Centers**

Open Monday through Friday, during the hours noted.

Bayonne, 608 Broadway	8am to 4:00pm
Burlington, 501 High Street	8am to 4:00pm
Camden, 1 Port Center	8am to 4:00pm
Elizabeth, 550 N. Broad Street	8am to 4:00pm
Hackensack, 214 Hudson Street	8am to 4:00pm
Hoboken, 615 Washington Street	8am to 4:00pm
Jersey City, 35 Journal Square	8am to 4:00pm
(Corner of Bergen Ave. & Newkirk St.)	
Newark, 80 Park Plaza	8am to 4:00pm
New Brunswick, 317 George St.	8am to 4:00pm
West Orange, 59 Main St.	8am to 4:00pm
Passaic, 651 Main Ave	8am to 4:00pm
Paterson, 301 Main St (30 Clark St)	8am to 4:00pm
Perth Amboy, 313 Madison Ave.	8am to 4:00pm
Plainfield, 120 West Seventh Street	8am to 4:00pm
Trenton, 28 West State Street	8am to 4:00pm
Union City, 4808 Bergenline Avenue	8am to 4:00pm

#### **Bill Form Definitions**

**Service Charge:** A fixed monthly charge related to metering, billing and account maintenance.

**Distribution Charges (Gas):** Charges related to delivering gas through pipes from supply sources to the customer. These charges include a therm component, and in November through March on certain rate schedules, also include a demand component.

#### Bill Form Definitions (continued)

**Balancing Charge (Gas):** This charge reflects storage related costs associated with winter gas use. This charge is only applicable in the billing months of November through March.

**Demand (Gas):** The highest average daily use of gas over the most recent billing months of November to March.

**Supply (Gas):** Charges for customers who do not choose a competitive gas supplier are called Basic Gas Supply Service (BGSS). The charges include the cost of the natural gas as well as the cost of interstate delivery of the gas to New Jersey.

**Distribution Charges (Electric):** Charges related to delivering electricity through wires from supply sources to the customer. These charges include both kilowatthour (kWh) and demand (kW) components.

**Measured Demand (Electric):** The maximum use of electricity at any time during a month or monthly time period (on or off-peak).

#### Annual Demand (Electric):

(For Rate HTS): The highest Measured Demand over the most recent 12 months.

(For Rates MD, ED, LPLS, LPLP): The highest Measured Demand in any time period in the current month.

**Summer Demand (Electric):** The Measured Demand (excluding off-peak) in each billing month of June through September.

**Societal Benefits:** This charge recovers the cost of government mandated programs designed to achieve public policy goals, such as energy conservation.

**Securitization Transition:** This charge recovers costs and associated taxes for transition bonds and for BGS transition bonds collected by PSE&G as servicer on behalf of PSE&G Transition Funding LLC and PSE&G Transition Funding II LLC, respectively.

Supply Capacity (Electric): A customer's share of the generation and transmission facilities, measured in kilowatts (kW), which must be procured to serve the system annual peak usage. The customer's share is calculated from the customer's peak usage in the prior year's summer. For new customers without prior summer usage the share is calculated from connected load.

**Supply (Electric):** Charges for customers who do not choose a competitive electric supplier are called Basic Generation Service (BGS). The charges include the energy as well as the generation and transmission facilities necessary to produce and transmit the energy.

**TDD** number for the hearing impaired 1 800 225-0072