

# Monthly Statement DECEMBER 2016

Account number 42 372 001 08

## For service at

GROVERS MILL RD MILLSTONE  
PLAINSBORO TWP NJ  
08536

1 855-BIZ-PSEG (249-7734)

**Emergencies 24 hours/7days**

Business customer service

7 AM - 5.30 PM Mon - Fri

Closed on weekend and Holidays

Visit our website

[www.pseg.com](http://www.pseg.com)

Inquiries by mail

PSE&G

PO Box 14444

New Brunswick NJ 08906-4444

## Important Dates

Your payment for current charges is due January 06, 2017.

Your meter(s) are scheduled to be read on or about January 19.

To make a payment from a credit card Log In to **My Account** at [pseg.com](http://pseg.com) or call 1 888-575-6273

42 372 001 08

W WINDSOR-PLAINSBORO REG SCH DIST

WW-P RSD 39

321 VILLAGE RD E

WEST WINDSOR NJ 08550-2001

## Account Summary

|  |                    |
|--|--------------------|
| PSE&G balance from last bill                 | \$30,175.12        |
| Payment received Dec 20 - Thank You!         | -15,883.40         |
| Current PSE&G - Gas charges for 1 meter      | 2,258.29           |
| Current PSE&G - Electric charges for 1 meter | 2,239.70           |
| DIRECT ENERGY BUSINESS, LLC Electric Charges | 10,853.08          |
| <b>Total Amount Due</b>                      | <b>\$29,642.79</b> |

**\*\* SHUT-OFF NOTICE \*\* 1-800-357-2262 (Mon-Fri, 7:30 AM - 8:00 PM)**

**Your bill is now past due. Payment of \$14,291.72 must be received by 1/6/2017 or service may be shut off. A security deposit may be required if late payments continue. A statement of customer rights and fees is shown on the reverse side.**

**Si en el futuro usted desea recibir la notificación de desconexión de servicio en español, por favor llame al 1-800-357-2262.**

**Attention Business Customers with WorryFree Appliance Repair Plans:** On January 5, 2017, repair plan monthly charges will change, effective with your contract renewal date in the coming year. The impact of this change will range from an additional \$0.36 to \$1.44 per plan, per month. To view the new monthly charges by plan, visit [pseg.com/worryfree](http://pseg.com/worryfree).

VOUCHER M00W46

4237200108 0029642795 00142917214



To help us make things work for you. Please return this portion with your payment. Make checks payable to PSE&G. Do not write on, staple, paper clip or tape payment to the coupon. Be sure payment address shows through window.

W WINDSOR-PLAINSBORO REG SCH DIST  
WW-P RSD 39  
321 VILLAGE RD E  
WEST WINDSOR NJ 08550-2001

42 372 001 08

**Total Amount Due** **\$29,642.79**  
**ATTENTION: SHUT-OFF NOTICE ABOVE**

PSE&G CO  
PO BOX 14444  
NEW BRUNSWICK NJ 08906-4444



|    |
|----|
| \$ |
|----|

Amount enclosed

# Statement of Customer Rights

PSE&G IS SUBJECT TO THE JURISDICTION OF THE N.J. BOARD OF PUBLIC UTILITIES (BPU), 44 SOUTH CLINTON AVENUE, TRENTON, NJ 08625, 1-609-341-9188 OR TOLL FREE 1-800-624-0241. **HOWEVER, YOU SHOULD CONTACT PSE&G ON ANY BILLING OR SERVICE QUESTIONS BEFORE CALLING THE BPU. THE PSE&G PHONE NUMBER IS SHOWN ON THE FRONT OF THE BILL.**

IF YOU ARE UNABLE TO MAKE A PAYMENT, YOU MAY DISCUSS REASONABLE PAYMENT ARRANGEMENTS BY VISITING ONE OF OUR CUSTOMER SERVICE CENTERS OR BY CALLING OUR CREDIT AND COLLECTION CENTER AT 1-800-357-2262 BETWEEN THE HOURS OF 7:30 AM AND 8:00 PM (MON - FRI). IF YOU WISH TO CONTEST YOUR BILL, YOU MAY VISIT ONE OF OUR CUSTOMER SERVICE CENTERS OR CALL OUR CUSTOMER INQUIRY CENTER AT 1-800-436-7734, MON - FRI, 7:00 AM - 8:00 PM AND SAT, 7:00 AM - 5:00 PM.

YOU MAY HAVE COUNSEL OR THIRD PARTY REPRESENTATION WHEN APPEARING BEFORE PSE&G TO CONTEST A BONA FIDE DISPUTED CHARGE.

IF WITHIN FIVE DAYS A REQUEST IS MADE TO THE BPU FOR AN INVESTIGATION OF THE DISPUTED CHARGE, SERVICE WILL NOT BE DISCONTINUED BECAUSE OF NONPAYMENT OF BILLS PROVIDED ALL UNDISPUTED CHARGES ARE PAID.

YOU MAY CONTACT THE BPU TO REQUEST ASSISTANCE IN THE RESOLUTION OF A BONA FIDE DISPUTED CHARGE. YOU MAY ALSO REQUEST A FORMAL HEARING WITH THE BPU CONCERNING SUCH A DISPUTED CHARGE.

**\*\* Additional Shut Off Information \*\* 1-800-357-2262 (Mon-Fri, 7:30 AM - 8:00 PM)**

A reconnection fee of \$45.00 will be charged for each service that is shut off. Service may not be restored on the same day payment is made. A fee of \$30.00 will be charged if a visit is made to collect past due bills. A late payment fee may be charged for past due bills. You can avoid a security deposit and poor credit rating by paying bills by their due date.

**PSE&G Gas**

| Usage                    | Meter <b>2344821</b> | Charges  | PoD ID: PG000010938224276731     | Rate - LVG        |
|--------------------------|----------------------|--|----------------------------------|-------------------|
| Estimated reading Dec 16 | 14701                | <b>Delivery</b>  |                                  |                   |
| Estimated reading Nov 15 | 4863                 | Service charge   |                                  | \$107.13          |
| Conversion to CCF        | x 1.0682             | Distribution charge  |                                  |                   |
| CCF total                | 10508.952            | First  | 1000.000 therms @ \$0.0459300    | 45.93             |
| Conversion to therms     | x 1.03500            | Next   | 9876.765 therms @ \$0.0420522    | 415.34            |
| Total therms             | 10876.765            | Balancing charge   | 10413.613 therms @ \$ 0.11476040 | 1,195.07          |
|                          |                      | Societal Benefits  | 10876.765 therms @ \$0.04549330  | 494.82            |
| Gas Deliveries           |                      | <b>Total Delivery</b>  |                                  | <b>\$2,258.29</b> |
| Bill period deliveries   | 10002.965            | <b>Total gas charges</b>   |                                  | <b>\$2,258.29</b> |
| Imbalance*               | 873.800 +            | <i>A history of PSE&amp;G's monthly Basic Gas Supply Service (BGSS) prices are located on our website at www.pseg.com.</i> |                                  |                   |

\*See text

*\* The Imbalance of 873.800+ will be applied to your Gas Deliveries in the month of February. The amount and month applied may differ if you are switching third party suppliers or your account requires an adjustment.*

**PSE&G Electric**

| Usage                | Meter <b>9210483</b> | Charges  | PoD ID: PE000010938225976731 | Rate - LPLS       |
|----------------------|----------------------|--|------------------------------|-------------------|
| Reading Dec 16       |                      | <b>Delivery</b>  |                              |                   |
| On-Peak actual       | 7650                 | Service charge   |                              | \$372.11          |
| Off-Peak1            |                      | Distribution charges   |                              |                   |
| Off-Peak2            |                      | Annual Demand  | 254.50 kW @ \$3.724282908    | 947.83            |
| Reading Nov 16       |                      | kWh - On-peak  | 61993 kWh @ \$0.001109964    | 68.81             |
| On-Peak actual       | 7371                 | kWh - Off-peak   | 49607 kWh @ \$0.001109924    | 55.06             |
| Off-Peak1            |                      | Societal Benefits  | 111600 kWh @ \$0.007889964   | 880.52            |
| Off-Peak2            |                      | Securitization Transition  | 111600 kWh @ \$0.000758333   | -84.63            |
| Multiplier           | 400                  | <b>Sub-Total Delivery</b>  |                              | <b>\$2,239.70</b> |
| Total On kWh         | 61,993               | <b>Total electric charges</b>  |                              | <b>\$2,239.70</b> |
| Total Off kWh        | 49,607               | <i>*You are currently purchasing your electric supply from another supplier. If you had been purchasing your electric supply from PSE&amp;G, you would have been billed \$11,851.97 for this supply. This is your Price to Compare, which varies each month depending upon your usage pattern.</i> |                              |                   |
| Total kWh            | 111,600              |  |                              |                   |
| Distribution Demands |                      |  |                              |                   |
| Annual Demand kW     | 254.50               |  |                              |                   |
| Measured Demands     |                      |  |                              |                   |
| On-Peak kW           | 254.50               |  |                              |                   |
| Off-Peak2 kW         | 196.20               |  |                              |                   |
| Constant             | 400                  |  |                              |                   |
| Supply Capacity      |                      |  |                              |                   |
| Generation kW        | 377.10               |  |                              |                   |
| Transmission kW      | 340.09               |  |                              |                   |

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**DIRECT ENERGY BUSINESS, LLC**

*Through the CHOICE Program, you have chosen to purchase electricity from DIRECT ENERGY BUSINESS, LLC. If you have any questions, please contact them directly at 888-925-9115.*

|  |                    |
|--|--------------------|
| Adjustments                                      | 0.00               |
| Current charges                                  | 10,853.08          |
| <b>Total DIRECT ENERGY BUSINESS, LLC Charges</b> | <b>\$10,853.08</b> |

Fixed Price - 111,599.82 Kwh Total @ \$0.09576/Kwh  
Trans Adj - 111,599.82 Kwh Total @ \$0.00149/Kwh

## Electronic Check Conversion

When you pay by check, you authorize PSE&G to use your check to make a one-time electronic fund transfer from your account. If you do not wish to participate, call 1-800-436-PSEG.

## Electric & Gas Rate Information

For news about PSE&G's rate filing and upcoming public hearings visit [www.pseg.com/pseandgfilings](http://www.pseg.com/pseandgfilings)

## Customer Service Centers

Open Monday through Friday, during the hours noted.

|   |               |
|---|---------------|
| Bayonne, 608 Broadway   | 8am to 4:00pm |
| Burlington, 501 High Street   | 8am to 4:00pm |
| Camden, 1 Port Center   | 8am to 4:00pm |
| Elizabeth, 550 N. Broad Street  | 8am to 4:00pm |
| Hackensack, 214 Hudson Street   | 8am to 4:00pm |
| Hoboken, 615 Washington Street  | 8am to 4:00pm |
| Jersey City, 35 Journal Square<br>(Corner of Bergen Ave. & Newkirk St.) | 8am to 4:00pm |
| Newark, 80 Park Plaza   | 8am to 4:00pm |
| New Brunswick, 317 George St.   | 8am to 4:00pm |
| West Orange, 59 Main St.  | 8am to 4:00pm |
| Passaic, 651 Main Ave   | 8am to 4:00pm |
| Paterson, 301 Main St (30 Clark St)                                     | 8am to 4:00pm |
| Perth Amboy, 313 Madison Ave.   | 8am to 4:00pm |
| Plainfield, 120 West Seventh Street                                     | 8am to 4:00pm |
| Trenton, 28 West State Street   | 8am to 4:00pm |
| Union City, 4808 Bergenline Avenue                                      | 8am to 4:00pm |

## Bill Form Definitions

**Service Charge:** A fixed monthly charge related to metering, billing and account maintenance.

**Distribution Charges (Gas):** Charges related to delivering gas through pipes from supply sources to the customer. These charges include a term component, and in November through March on certain rate schedules, also include a demand component.

## Bill Form Definitions (continued)

**Balancing Charge (Gas):** This charge reflects storage related costs associated with winter gas use. This charge is only applicable in the billing months of November through March.

**Demand (Gas):** The highest average daily use of gas over the most recent billing months of November to March.

**Supply (Gas):** Charges for customers who do not choose a competitive gas supplier are called Basic Gas Supply Service (BGSS). The charges include the cost of the natural gas as well as the cost of interstate delivery of the gas to New Jersey.

**Distribution Charges (Electric):** Charges related to delivering electricity through wires from supply sources to the customer. These charges include both kilowatthour (kWh) and demand (kW) components.

**Measured Demand (Electric):** The maximum use of electricity at any time during a month or monthly time period (on or off-peak).

### Annual Demand (Electric):

(For Rate HTS): The highest Measured Demand over the most recent 12 months.

(For Rates MD, ED, LPLS, LPLP): The highest Measured Demand in any time period in the current month.

**Summer Demand (Electric):** The Measured Demand (excluding off-peak) in each billing month of June through September.

**Societal Benefits:** This charge recovers the cost of government mandated programs designed to achieve public policy goals, such as energy conservation.

**Securitization Transition:** This charge recovers costs and associated taxes for transition bonds and for BGS transition bonds collected by PSE&G as servicer on behalf of PSE&G Transition Funding LLC and PSE&G Transition Funding II LLC, respectively.

**Supply Capacity (Electric):** A customer's share of the generation and transmission facilities, measured in kilowatts (kW), which must be procured to serve the system annual peak usage. The customer's share is calculated from the customer's peak usage in the prior year's summer. For new customers without prior summer usage the share is calculated from connected load.

**Supply (Electric):** Charges for customers who do not choose a competitive electric supplier are called Basic Generation Service (BGS). The charges include the energy as well as the generation and transmission facilities necessary to produce and transmit the energy.

**TDD** number for the hearing impaired 1 800 225-0072

