## Monthly Statement APRIL 2017

Account number 42 374 500 07

For service at

WYNDHURST DR TWIN CTR PLAINSBORO TWP NJ 08536

1 855-BIZ-PSEG (249-7734) Emergencies 24 hours/7days

Business customer service 7 AM - 5.30 PM Mon - Fri Closed on weekend and Holidays

Visit our website www.pseg.com

Inquiries by mail PSE&G PO Box 14444 New Brunswick NJ 08906-4444

## **Important Dates**

Your payment for current charges is due May 10, 2017.

Your meter(s) are scheduled to be read on or about May 18.

To make a payment from a credit card Log In to **My Account** at pseq.com or call 1 888-575-6273

42 374 500 07

W WINDSOR-PLAINSBORO REG SCH DIST WW-P RSD 37 321 VILLAGE RD E WEST WINDSOR NJ 08550-2001

## **Account Summary**

Total Amount Due	\$27,361.65
DIRECT ENERGY BUSINESS, LLC Electric Charges	5,848.56
Current PSE&G - Electric charges for 1 meter	1,556.81
Current PSE&G - Gas charges for 1 meter	345.29
Payment received Apr 5 - Thank You!	-10,173.13
PSE&G balance from last bill	\$29,784.12

\* \* SHUT-OFF NOTICE \* \* 1-800-357-2262 (Mon-Fri, 7:30 AM - 8:00 PM)
Your bill is now past due. Payment of \$19,610.99 must be received by 5/10/2017
or service may be shut off. A security deposit may be required if late payments continue. A statement of customer rights and fees is shown on the reverse side.

Si en el futuro usted desea recibir la notificación de desconexión de servicio en español, por favor llame al 1-800-357-2262.

**Take back your desk! Go paperless!** Instead of receiving a paper bill each month, you get a monthly email showing your bill amount and due date, with the ability to view or print your current and past bills. To sign up, log in to My Account at pseg.com, and select "Paperless Billing."

VOUCHER M00W46

## 4237450007 0027361659 00196109987



To help us make things work for you. Please return this portion with your payment. Make checks payable to PSE&G. Do not write on, staple, paper clip or tape payment to the coupon. Be sure payment address shows through window.

W WINDSOR-PLAINSBORO REG SCH DIST WW-P RSD 37 321 VILLAGE RD E WEST WINDSOR NJ 08550-2001 42 374 500 07

Total Amount Due ATTENTION: SHUT-OFF NOTICE ABOVE

PSE&G CO
PO BOX 14444
NEW BRUNSWICK NJ 08906-4444

\$			

Amount enclosed

\$27,361.65

Account number 42 374 500 07 Visit our website: www.pseg.com

# Statement of Customer Rights

PSE&G IS SUBJECT TO THE JURISDICTION OF THE N.J. BOARD OF PUBLIC UTILITIES (BPU), 44 SOUTH CLINTON AVENUE, TRENTON, NJ 08625, 1-609-341-9188 OR TOLL FREE 1-800-624-0241. HOWEVER, YOU SHOULD CONTACT PSE&G ON ANY BILLING OR SERVICE QUESTIONS BEFORE CALLING THE BPU. THE PSE&G PHONE NUMBER IS SHOWN ON THE FRONT OF THE BILL.

IF YOU ARE UNABLE TO MAKE A PAYMENT, YOU MAY DISCUSS REASONABLE PAYMENT ARRANGEMENTS BY VISITING ONE OF OUR CUSTOMER SERVICE CENTERS OR BY CALLING OUR CREDIT AND COLLECTION CENTER AT 1-800-357-2262 BETWEEN THE HOURS OF 7:30 AM AND 8:00 PM (MON - FRI). IF YOU WISH TO CONTEST YOUR BILL, YOU MAY VISIT ONE OF OUR CUSTOMER SERVICE CENTERS OR CALL OUR CUSTOMER INQUIRY CENTER AT 1-800-436-7734, MON - FRI, 7:00 AM - 8:00 PM AND SAT, 7:00 AM - 5:00 PM.

YOU MAY HAVE COUNSEL OR THIRD PARTY REPRESENTATION WHEN APPEARING BEFORE PSE&G TO CONTEST A BONA FIDE DISPUTED CHARGE.

IF WITHIN FIVE DAYS A REQUEST IS MADE TO THE BPU FOR AN INVESTIGATION OF THE DISPUTED CHARGE, SERVICE WILL NOT BE DISCONTINUED BECAUSE OF NONPAYMENT OF BILLS PROVIDED ALL UNDISPUTED CHARGES ARE PAID.

YOU MAY CONTACT THE BPU TO REQUEST ASSISTANCE IN THE RESOLUTION OF A BONA FIDE DISPUTED CHARGE. YOU MAY ALSO REQUEST A FORMAL HEARING WITH THE BPU CONCERNING SUCH A DISPUTED CHARGE.

\* \* Additional Shut Off Information \* \* 1-800-357-2262 (Mon-Fri, 7:30 AM - 8:00 PM)

A reconnection fee of \$45.00 will be charged for each service that is shut off. Service may not be restored on the same day payment is made. A fee of \$30.00 will be charged if a visit is made to collect past due bills. A late payment fee may be charged for past due bills. You can avoid a security deposit and poor credit rating by paying bills by their due date.

Account number 42 374 500 07 Visit our website: www.pseg.com

## **PSE&G Gas**

Usage	Meter 2808981
Actual reading Apr	19 61698
Actual reading Mar	20 59170
Conversion to CCF	x 1.0120
CCF total	2558.336
Conversion to ther	ms x 1.03800
Total therms	2655.553
Gas Deliveries	
Bill period deliverion	es 2724.068
Imbalance*	68.515

Charges	PoD ID: PG000011184452876731		PoD ID: PG000011184452876731 Rate - L'	
Delivery				
Service charge		\$107.00		
Distribution charge				
First	1000.000 therms @ \$0.0471900	47.19		
Next	1655.553 therms @ \$0.0425417	70.43		
Societal Benefits	2655.553 therms @ \$0.04544060	120.67		
Total Delivery		\$345.29		
Total gas charges		\$345.29		

A history of PSE&G's monthly Basic Gas Supply Service (BGSS) prices are located on our website at www.pseg.com.

## **PSE&G Electric**

\*See text

Meter <b>9210986</b>
9622
9321
200
34,423 25,750
60,173
ands
V 170.80
170.80 121.10
200
222.02 190.55

Charges	PoD ID: PE000011184453676731	Rate - LPLS
Delivery		
Service charge		\$371.68
Distribution charges		
Annual Demand	170.80 kW @ \$3.766978923	643.40
kWh - On-peak	34423 kWh @ \$0.001121924	38.62
kWh - Off-peak	25750 kWh @ \$0.001121942	28.89
Societal Benefits	60173 kWh @ \$0.007880943	474.22
Sub-Total Delivery		\$1,556.81

## Total electric charges \$1,556.81

\*You are currently purchasing your electric supply from another supplier. If you had been purchasing your electric supply from PSE&G, you would have been billed \$7,162.06 for this supply. This is your Price to Compare, which varies each month depending upon your usage pattern.

<sup>\*</sup> The Imbalance of 68.515- will be applied to your Gas Deliveries in the month of June. The amount and month applied may differ if you are switching third party suppliers or your account requires an adjustment.

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Account number 42 374 500 07 Visit our website: www.pseg.com

## **DIRECT ENERGY BUSINESS, LLC**

Through the CHOICE Program, you have chosen to purchase electricity from DIRECT ENERGY BUSINESS, LLC. If you have any questions, please contact them directly at 888-925-9115.

Total DIRECT ENERGY BUSINESS, LLC Charges	\$5,848.56
Current charges	5,848.56
Adjustments	0.00

Account number 42 374 500 07 Visit our website: www.pseg.com

### **Electronic Check Conversion**

When you pay by check, you authorize PSE&G to use your check to make a one-time electronic fund transfer from your account. If you do not wish to participate, call 1-800-436-PSEG.

## **Electric & Gas Rate Information**

For news about PSE&G's rate filing and upcoming public hearings visit <a href="www.pseg.com/pseandgfilings">www.pseg.com/pseandgfilings</a>

#### **Customer Service Centers**

Open Monday through Friday, during the hours noted.

Bayonne, 608 Broadway	8am to 4:00pm
Burlington, 501 High Street	8am to 4:00pm
Camden, 1 Port Center	8am to 4:00pm
Elizabeth, 550 N. Broad Street	8am to 4:00pm
Hackensack, 214 Hudson Street	8am to 4:00pm
Hoboken, 615 Washington Street	8am to 4:00pm
Jersey City, 35 Journal Square	8am to 4:00pm
(Corner of Bergen Ave. & Newkirk St.)	
Newark, 80 Park Plaza	8am to 4:00pm
New Brunswick, 317 George St.	8am to 4:00pm
West Orange, 59 Main St.	8am to 4:00pm
Passaic, 651 Main Ave	8am to 4:00pm
Paterson, 301 Main St (30 Clark St)	8am to 4:00pm
Perth Amboy, 313 Madison Ave.	8am to 4:00pm
Plainfield, 120 West Seventh Street	8am to 4:00pm
Trenton, 28 West State Street	8am to 4:00pm
Union City, 4808 Bergenline Avenue	8am to 4:00pm

## **Bill Form Definitions**

**Service Charge:** A fixed monthly charge related to metering, billing and account maintenance.

**Distribution Charges (Gas):** Charges related to delivering gas through pipes from supply sources to the customer. These charges include a therm component, and in November through March on certain rate schedules, also include a demand component.

## **Bill Form Definitions (continued)**

**Balancing Charge (Gas):** This charge reflects storage related costs associated with winter gas use. This charge is only applicable in the billing months of November through March.

**Demand (Gas):** The highest average daily use of gas over the most recent billing months of November to March.

**Supply (Gas):** Charges for customers who do not choose a competitive gas supplier are called Basic Gas Supply Service (BGSS). The charges include the cost of the natural gas as well as the cost of interstate delivery of the gas to New Jersey.

**Distribution Charges (Electric):** Charges related to delivering electricity through wires from supply sources to the customer. These charges include both kilowatthour (kWh) and demand (kW) components.

**Measured Demand (Electric):** The maximum use of electricity at any time during a month or monthly time period (on or off-peak).

#### Annual Demand (Electric):

(For Rate HTS): The highest Measured Demand over the most recent 12 months.

(For Rates MD, ED, LPLS, LPLP): The highest Measured Demand in any time period in the current month.

**Summer Demand (Electric):** The Measured Demand (excluding off-peak) in each billing month of June through September.

**Societal Benefits:** This charge recovers the cost of government mandated programs designed to achieve public policy goals, such as energy conservation

**Securitization Transition:** This charge recovers costs and associated taxes for transition bonds and for BGS transition bonds collected by PSE&G as servicer on behalf of PSE&G Transition Funding LLC and PSE&G Transition Funding II LLC, respectively.

Supply Capacity (Electric): A customer's share of the generation and transmission facilities, measured in kilowatts (kW), which must be procured to serve the system annual peak usage. The customer's share is calculated from the customer's peak usage in the prior year's summer. For new customers without prior summer usage the share is calculated from connected load.

**Supply (Electric):** Charges for customers who do not choose a competitive electric supplier are called Basic Generation Service (BGS). The charges include the energy as well as the generation and transmission facilities necessary to produce and transmit the energy.

**TDD** number for the hearing impaired 1 800 225-0072